

BPO Services Global Group of Eight (G8) Industry Guide 2020-2029

Industry Report | 2025-11-24 | 255 pages | MarketLine

AVAILABLE LICENSES:

- Single user licence (PDF) \$1495.00
- Site License (PDF) \$2242.00
- Enterprisewide license (PDF) \$2990.00

Report description:

BPO Services Global Group of Eight (G8) Industry Guide 2020-2029

Summary

The G8 BPO Services industry profile provides top-line qualitative and quantitative summary information including: Market size (value, and forecast to 2029). The profile also contains descriptions of the leading players including key financial metrics and analysis of competitive pressures within the Market.

Key Highlights

- The G8 countries contributed \$1,95,263.3 million in 2024 to the global bpo services industry, with a compound annual growth rate (CAGR) of 4% between 2020 and 2024. The G8 countries are expected to reach a value of \$2,58,240.8 million in 2029, with a CAGR of 5.8% over the 2024-29 period.
- Among the G8 nations, the US is the leading country in the bpo services industry, with market revenues of \$1,21,378.9 million in 2024. This was followed by Japan and the UK, with a value of \$20,588.8 and \$15,734.1 million, respectively.
- The US is expected to lead the bpo services industry in the G8 nations with a value of \$1,60,326.1 million in 2029, followed by Japan and the UK with expected values of \$25,138.7 and \$20,995.6 million, respectively.

Scope

- Save time carrying out entry-level research by identifying the size, growth, major segments, and leading players in the G8 bpo services Market
- Use the Five Forces analysis to determine the competitive intensity and therefore attractiveness of the G8 bpo services Market
- Leading company profiles reveal details of key bpo services Market players' G8 operations and financial performance
- Add weight to presentations and pitches by understanding the future growth prospects of the G8 bpo services Market with five

Scotts International. EU Vat number: PL 6772247784

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com

year forecasts

- Compares data from the US, Canada, Germany, France, UK, Italy, Russia and Japan, alongside individual chapters on each country

Reasons to Buy

- What was the size of the G8 bpo services Market by value in 2024?
- What will be the size of the G8 bpo services Market in 2029?
- What factors are affecting the strength of competition in the G8 bpo services Market?
- How has the Market performed over the last five years?
- What are the main segments that make up the G8 bpo services Market?

Table of Contents:

Table of Contents

1. Introduction

1.1. What is this report about?

1.2. Who is the target reader?

1.3. How to use this report

1.4. Definitions

2. Group of Eight (G8) BPO Services

2.1. Industry Outlook

3. BPO Services in Canada

3.1. Market Overview

3.2. Market Data

3.3. Market Segmentation

3.4. Market outlook

3.5. Five forces analysis

4. Macroeconomic Indicators

4.1. Country data

5. BPO Services in France

5.1. Market Overview

5.2. Market Data

5.3. Market Segmentation

5.4. Market outlook

5.5. Five forces analysis

6. Macroeconomic Indicators

6.1. Country data

7. BPO Services in Germany

7.1. Market Overview

7.2. Market Data

7.3. Market Segmentation

7.4. Market outlook

7.5. Five forces analysis

8. Macroeconomic Indicators

8.1. Country data

9. BPO Services in Italy

9.1. Market Overview

9.2.Market Data
9.3.Market Segmentation
9.4.Market outlook
9.5.Five forces analysis
10.Macroeconomic Indicators
10.1.Country data
11.BPO Services in Japan
11.1.Market Overview
11.2.Market Data
11.3.Market Segmentation
11.4.Market outlook
11.5.Five forces analysis
12.Macroeconomic Indicators
12.1.Country data
13.BPO Services in Russia
13.1.Market Overview
13.2.Market Data
13.3.Market Segmentation
13.4.Market outlook
13.5.Five forces analysis
14.Macroeconomic Indicators
14.1.Country data
15.BPO Services in The United Kingdom
15.1.Market Overview
15.2.Market Data
15.3.Market Segmentation
15.4.Market outlook
15.5.Five forces analysis
16.Macroeconomic Indicators
16.1.Country data
17.BPO Services in The United States
17.1.Market Overview
17.2.Market Data
17.3.Market Segmentation
17.4.Market outlook
17.5.Five forces analysis
18.Macroeconomic Indicators
18.1.Country data
19.Company Profiles
19.1.Accenture Plc
19.2.HCL Technologies Ltd
19.3.Infosys Ltd
19.4.Capgemini SE
19.5.ISS AS
19.6.Bertelsmann SE & Co KgaA
19.7.Teleperformance SE
19.8.NCR Voyix Corp

Scotts International. EU Vat number: PL 6772247784

tel. 0048 603 394 346 e-mail: support@scotts-international.com
www.scotts-international.com

- 19.9.Genpact Ltd
- 19.10.CCI Group Inc
- 19.11.TD SYNNEX Corp
- 19.12.TMF Group Holding BV
- 19.13.Persol Holdings Co Ltd
- 19.14.Ancor
- 19.15.Unicon JSC
- 19.16.TietoEVRY Corp
- 19.17.Wipro Ltd
- 19.18.With Business Process Outsourcing Inc
- 19.19.Indra Sistemas SA
- 19.20.Atento S.A.
- 19.21.Capita Plc
- 19.22.Cognizant Technology Solutions Corp
- 19.23.In.Corp Global Pte Ltd
- 19.24.TTEC Holdings Inc
- 20.Appendix
- 20.1.Methodology
- 20.2.About MarketLine

BPO Services Global Group of Eight (G8) Industry Guide 2020-2029

Industry Report | 2025-11-24 | 255 pages | MarketLine

To place an Order with Scotts International:

- Print this form
- Complete the relevant blank fields and sign
- Send as a scanned email to support@scotts-international.com

ORDER FORM:

Select license	License	Price
	Single user licence (PDF)	\$1495.00
	Site License (PDF)	\$2242.00
	Enterprisewide license (PDF)	\$2990.00
		VAT
		Total

*Please circle the relevant license option. For any questions please contact support@scotts-international.com or 0048 603 394 346.

** VAT will be added at 23% for Polish based companies, individuals and EU based companies who are unable to provide a valid EU Vat Numbers.

Email*	<input type="text"/>	Phone*	<input type="text"/>
First Name*	<input type="text"/>	Last Name*	<input type="text"/>
Job title*	<input type="text"/>		
Company Name*	<input type="text"/>	EU Vat / Tax ID / NIP number*	<input type="text"/>
Address*	<input type="text"/>	City*	<input type="text"/>
Zip Code*	<input type="text"/>	Country*	<input type="text"/>
		Date	<input type="text" value="2026-02-17"/>
		Signature	<input type="text"/>

Scotts International. EU Vat number: PL 6772247784

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com