

## **Kennel Management Software - Market Share Analysis, Industry Trends & Statistics, Growth Forecasts (2025 - 2030)**

Market Report | 2025-06-01 | 120 pages | Mordor Intelligence

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### **Report description:**

Kennel Management Software Market Analysis

The kennel management software market size is valued at USD 2.82 billion in 2025 and is projected to climb to USD 3.67 billion by 2030, advancing at a 5.43% CAGR. Sustained digitization of pet care operations, strengthened by cloud-first architectures and artificial-intelligence modules, keeps the growth trajectory intact. Regulatory mandates that force deeper animal-welfare record keeping continue to accelerate purchase cycles, particularly among micro-kennels looking to professionalize services. Vendors that embed payment gateways and insurance APIs in their platforms capture measurable wallet share as facilities seek all-in-one systems. Headwinds still persist from data-security anxieties and the high switching costs of spreadsheets, but subscription pricing that aligns cost with usage is lowering resistance across all enterprise sizes.

Global Kennel Management Software Market Trends and Insights

Rising Global Pet Ownership & Spending

Urban pet humanization pushes facilities to digitize every touchpoint so that owners receive hotel-grade experiences. Asia-Pacific pet-care spending is on track to reach USD 34.8 billion in 2029, sustaining demand for platforms that document premium services. In Japan, lifetime dog-ownership costs climbed to JPY 2.446 million (USD 16,000) in 2023, affirming willingness to pay for value-added care tracking. Younger digital-native owners select kennels that offer mobile bookings and live pet updates, which in turn expands the kennel management software market.

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## Rapid Shift to SaaS-Based Deployment

Subscription models remove the capital hurdle that once blocked software investment for small operators. The European companion-animal segment, moving from USD 3.96 billion in 2022 to USD 5.37 billion by 2027, provides fertile ground for cloud rollouts. Continuous upgrades, bundled compliance, and device-agnostic access have normalized SaaS as the default procurement path, intensifying competitive differentiation on user experience rather than price.

## Low Digital Literacy Among Micro-Kennel Operators

Many micro-facilities run on family labor and informal scheduling, limiting appetite for enterprise software. Sixty-six percent of pet owners in Japan delay veterinary visits due to perceived cost, while 41% cite time constraints, hinting at operators' sensitivity to workflow complexity. Training clinics on basic system navigation remain costly, restraining penetration even as the segment shows 6.80% CAGR potential.

Other drivers and restraints analyzed in the detailed report include:

Demand for Integrated Payment & CRM Suites / Need for Real-Time Capacity & Run-Utilisation Analytics (AI-Driven) / Data-Security & PII-Compliance Concerns /

For complete list of drivers and restraints, kindly check the Table Of Contents.

## Segment Analysis

Cloud platforms accounted for 68.0% of the kennel management software market in 2024 and are forecast to expand at a 6.40% CAGR. The shift reflects lower upfront spending, seamless integrations, and automatic regulatory updates. Multi-location chains benefit from centralized dashboards that standardize SOPs across sites. Meanwhile, on-premise solutions linger within large hospitals, demanding local data custody but face shrinking refresh budgets. Vendors that demonstrate ISO-27001 and SOC-2 compliance accelerate conversions among late adopters. As a result, cloud continues to expand wallet share and strengthens the overall kennel management software market position.

On-premise systems still serve niche scenarios such as rural areas with inconsistent bandwidth. However, the total cost of ownership rises as aging hardware requires replacement. Security patches become cumbersome without managed services, creating vulnerabilities that regulators scrutinize. Over time, life-cycle economics favor migration, reinforcing the long-term dominance of cloud in the kennel management software market.

Boarding and daycare facilities generated 46.0% revenue in 2024, validating their role as the core demand engine. These operators value rapid check-in workflows and mobile updates that reassure owners. Veterinary boarding, although only 12.0% share in 2024, is projected to rise at 7.20% CAGR as medical oversight merges with hospitality. Integrated electronic health records, medication alerts, and post-operative monitoring capabilities influence purchase decisions, positioning software as clinical infrastructure, not merely scheduling support.

Grooming salons and pet retail chains are leveraging CRM modules to upsell spa packages and merchandise. Home-based sitters demand mobile-first tools with quick-tap invoicing. Their growth reveals that even solo operators recognize software's branding and compliance benefits. The kennel management software market continues to diversify in response to these varying workflows.

Global Kennel Software Market is Segmented by Deployment (Cloud, On-Premise), End-User Type (Boarding and Daycare)

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Facilities, Grooming Salons, and More), Enterprise Size (Micro (<10 Runs), Small (10-49 Runs), and More), Subscription Model (SaaS (Monthly/Annual), Perpetual License + Maintenance), Sales Channel (Direct, Value-Added Reseller/Marketplace), and by Geography. The Market Forecasts are Provided in Terms of Value (USD).

## Geography Analysis

North America retained a 40.0% share in 2024, sustained by high pet ownership and well-funded veterinary ecosystems. The United States hosts dense boarding chains that require HIPAA-like record rigor, propelling premium feature uptake. Canada's pet-food export surge hints at wider sector maturity, indirectly increasing demand for facility software. Regional state privacy regulations keep data-security modules top of mind for buyers, enhancing vendor stickiness. Cross-border mergers produce consolidated chains that standardize on a single platform to leverage economies of scale, further deepening the kennel management software market.

Europe follows as the second-largest region, benefiting from established veterinary care frameworks and robust broadband penetration. Companion-animal health spending is climbing toward USD 5.37 billion by 2027, underpinning steady software conversion. GDPR compels detailed consent tracking, spurring demand for audit trails and encrypted backups. Germany, France, and the United Kingdom spearhead adoption, while Nordic countries emphasize sustainability reporting on the same platforms. Cross-functional modules that couple inventory with prescription labeling deliver compliance efficiencies, making software indispensable rather than discretionary.

Asia-Pacific is the growth engine with 7.30% CAGR through 2030. Japan's pet population exceeded 15.9 million in 2024, sustaining facility investments in digital infrastructure. China's Tier-1 cities introduce licensing that mandates electronic welfare logs, accelerating SaaS penetration. South Korea and Singapore, known for the quick adoption of fintech, show enthusiasm for payment-embedded kennel platforms. Localized interfaces and integration with regional e-wallets become decisive factors as Western vendors localize offerings. With disposable incomes rising and urban dwellers prioritizing pet wellness, Asia-Pacific has the potential to overtake North America in the kennel management software market revenue by the early 2030s.

## List of Companies Covered in this Report:

PetExec Inc. / DaySmart Software (incl. Gingr) / Shepherd Software / PedFast Technologies (Kennel Connection) / Software Revolutions Ltd (Revelation Pets) / Pawfinity / ProPet Software / K9 Bytes Inc. / PawLoyalty / Dog BizPro / KennelBooker / KennelPlus / Grensoft / Gespet / K9 Sky / Kennel Link / AcuroVet / Digitail /

## Additional Benefits:

The market estimate (ME) sheet in Excel format /  
3 months of analyst support /

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