

United Kingdom Telehealth Market Report and Forecast 2025-2034

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Report description:

The United Kingdom telehealth market was valued at USD 21.56 Billion in 2024 driven by widespread internet access and smartphone penetration in the UK to enable seamless access to virtual healthcare, improving patient reach and service delivery. It is expected to grow at a CAGR of 12.10% during the forecast period of 2025-2034 and attain a market value of USD 67.56 Billion by 2034. Robust policy backing from the NHS and UK government is accelerating telehealth adoption, ensuring funding, integration, and expansion within public healthcare frameworks.

United Kingdom Telehealth Market Overview

Telehealth is the remote delivery of healthcare services using digital technologies like video calls, mobile apps, and monitoring tools. It enables virtual consultations, real-time patient monitoring, and medical guidance without in-person visits. Commonly used for chronic disease management, mental health support, and follow-ups, telehealth enhances accessibility, reduces wait times, and supports healthcare delivery in both urban and remote areas. The market is expected to grow at a CAGR of 12.10% during the forecast period of 2025-2034.

United Kingdom Telehealth Market Growth Drivers

AI-Driven Virtual Monitoring to Enhance UK Telehealth Market Value

Rising demand for remote inpatient care and staff optimization tools are key growth drivers in the UK telehealth sector. For instance, in December 2024, Teladoc launched new AI-powered enhancements to its Virtual Sitter solution, designed to detect risky patient behaviour via motion detection and pose estimation. Integrated with its TV Pro device suite, the solution supports virtual nursing, physician consults, and hybrid services. These advancements are expected to boost patient safety and care efficiency, significantly enhancing market value in the forecast period.

User-Centric Telehealth Platforms Supporting United Kingdom Telehealth Market Development

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Increasing wait times for GP appointments and the need for accessible after-hours care are accelerating telehealth platform use. For instance, in November 2024, Doctorsa introduced its global telehealth platform in the UK, enabling users, including tourists and residents to consult local doctors within five minutes. The platform's flexible features, including doctor selection by language, price, and qualifications, align with user expectations. This launch is likely to drive market development by expanding telehealth access and improving patient satisfaction across diverse demographics.

United Kingdom Telehealth Market Growth Trends

The UK telehealth market is evolving rapidly with significant trends like AI adoption, digital therapeutics, and remote care innovations.

Technological Innovations to Accelerate United Kingdom Telehealth Market Growth

In April 2025, the UK government announced up to EUR 600 million (USD 764 million) investment for a centralized Health Data Research Service (HDRS) at the Wellcome Genome Campus. Designed to streamline NHS data access for researchers, this platform will support faster patient-trial matching and reduce clinical trial setup time to 150 days. Such advancements in data centralization and trial acceleration are poised to significantly drive telehealth market growth by enhancing digital healthcare infrastructure.

AI-powered Women's Health Tools to Expand United Kingdom Telehealth Market Size

In April 2025, Moody introduced an AI-powered mental health tool tailored specifically for women, focusing on hormonal changes during pregnancy, postpartum, and loss. The tool offers insights into hormone-driven emotional and physical symptoms using machine learning. By addressing gaps in women-specific virtual care, this innovation is expected to expand the development of the market by improving personalized care and supporting mental health through tailored digital solutions.

Virtual Ward Integration to Enhance United Kingdom Telehealth Market Value

In August 2024, West Suffolk NHS Foundation Trust announced an EUR 300,000 (USD 375,000) tender for remote patient monitoring services and hardware over three years. This aims to improve the effectiveness of virtual wards, ensure a seamless transition post-contract, and encourage platform innovation. Such initiatives demonstrate how investment in virtual care delivery and digital monitoring is expected to elevate market value by improving clinical outcomes and operational efficiency in the UK telehealth sector.

Digital Therapeutics Gaining Traction in United Kingdom Telehealth Market

Digital therapeutics are emerging as a significant trend in the market, offering clinically validated software-based interventions for the prevention, management, and treatment of chronic conditions. These solutions are increasingly being integrated into remote care programmes, especially for mental health, diabetes, and cardiovascular diseases. With growing NHS support and regulatory advancements, digital therapeutics are poised to enhance patient outcomes and reduce healthcare burdens, thereby propelling telehealth market adoption across the country.

United Kingdom Telehealth Market Segmentation

The market report offers a detailed analysis of the market based on the following segments:

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Market Breakup by Component

- Products
- ??- Hardware
- ??- Software
- ??- Others

- Services

- ??- Tele-Consulting
- ??- Tele-Monitoring
- ??- Tele-Education

Market Breakup by Mode of Delivery

- On Premise
- Cloud Based

Market Breakup by Application

- Telepathology
- Telecardiology
- Teleradiology
- Teledermatology
- Telepsychiatry
- Others

Market Breakup by End User

- Healthcare Facilities
- Homecare
- Others

Market Breakup by Region

- Scotland
- England
- Wales
- Northern Ireland

United Kingdom Telehealth Market Share

Services Segment to Hold a Significant Share for Segmentation by Component

The services segment under market breakup by product is poised to lead the market due to its critical role in enabling seamless virtual care delivery. Remote patient monitoring and real-time interactions have seen rapid adoption post-pandemic, particularly in managing chronic diseases and elderly care. NHS-backed digital health schemes, combined with rising user preference for

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convenience, are accelerating uptake. Additionally, services offer recurring revenue models for providers, giving them a commercial edge over hardware and software, which are often one-time investments.

United Kingdom Telehealth Market Analysis by Region

England is expected to dominate the market due to its extensive NHS digital infrastructure, high urban population, and strong presence of telehealth providers like Push Doctor and Babylon. London, in particular, has seen robust integration of AI-powered virtual consultations. Scotland and Wales are progressing steadily, supported by government-funded digital health initiatives. Northern Ireland shows growing adoption, albeit at a slower pace due to limited broadband access in rural areas, which slightly hinders market penetration compared to other regions.

Leading Players in the United Kingdom Telehealth Market

The key features of the market report comprise patent analysis, funding and investment analysis, and strategic initiatives by the leading players. The major companies in the market are as follows:

Doctor Care Anywhere

Doctor Care Anywhere, founded in 2013 and headquartered in London, UK, is a digital healthcare provider offering online GP consultations, health assessments, and mental health support. It partners with the NHS and private insurers to provide 24/7 telehealth services via app and web platforms. The company focuses on improving patient outcomes through integrated, technology-driven care pathways.

Teladoc Health

Teladoc Health, founded in 2002 and headquartered in Purchase, New York, is a global leader in virtual healthcare. In the UK, it delivers a range of services including virtual GP visits, mental health support, chronic condition management, and AI-powered hospital solutions. Teladoc serves insurers, employers, and health systems, integrating telehealth into mainstream care delivery.

Livi

Livi, known as Kry in Europe, was founded in 2015 and is headquartered in Stockholm, Sweden, with a strong UK presence. It provides NHS-backed digital GP services across the UK, offering video consultations, prescriptions, and referrals. Livi aims to make healthcare more accessible and efficient by leveraging user-friendly technology and secure digital platforms.

Other key players in the market include Babylon Health, Medicspot, Push Doctor, eConsult Health, Cisco Systems Inc., and Codal.

Key Questions Answered in the United Kingdom Telehealth Market

- What was the United Kingdom telehealth market value in 2024?
- What is the United Kingdom telehealth market forecast outlook for 2025-2034?
- What are the major factors aiding the United Kingdom telehealth market demand?
- How has the market performed so far, and how is it anticipated to perform in the coming years?
- What are the market's major drivers, opportunities, and restraints?
- What are the major United Kingdom telehealth market trends?
- Which product will lead the market segment?
- Which delivery mode will lead the market segment?

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- Which disease area will lead the market segment?
- Which end user will lead the market segment?
- Who are the key players involved in the United Kingdom telehealth market?
- What are the current unmet needs and challenges in the market?
- How are partnerships, collaborations, mergers, and acquisitions among the key market players shaping the market dynamics?

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