

GCC Facility Management Market, By Solution (Facility Property Management, Building Information Modeling, Integrated Workplace Management System, Facility Operations & Security Management, Others), By Service (Deployment & Integration, Consulting & Training, Support & Maintenance, Auditing & Quality Assessment, Others), By Deployment Type (On-Premises, Cloud), By Organization Size (Large Enterprises, Small & Medium Size Enterprises), By Vertical (BFSI, IT & Telecom, Real Estate, Government & Public Sector, Healthcare, Education, Retail, Others), By Country, Competition, Forecast & Opportunities, 2020-2030F

Market Report | 2025-05-30 | 129 pages | TechSci Research

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Report description:

Market Overview

The GCC Facility Management Market was valued at USD 64.09 billion in 2024 and is expected to reach USD 115.82 billion by 2030, registering a CAGR of 10.2% during the forecast period. Facility management (FM) involves the integration of people, processes, and technologies to maintain and operate physical spaces efficiently and sustainably. It includes services such as maintenance, cleaning, energy management, security, and space utilization, ensuring that facilities remain safe, functional, and cost-effective. In the GCC, FM has become increasingly important as rapid urbanization, infrastructure growth, and smart city initiatives drive the need for professionally managed built environments. FM not only supports daily operations but also aligns with broader organizational goals such as sustainability, regulatory compliance, and long-term asset value preservation. As

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organizations seek to optimize performance and reduce operational costs, FM is evolving with strategic planning, digital integration, and sustainable practices at its core.

Key Market Drivers

Rapid Urbanization and Infrastructure Development

The swift pace of urban development in the GCC is a primary catalyst for the growth of the facility management market. Cities such as Riyadh, Dubai, and Doha are expanding rapidly with new commercial, residential, and mixed-use developments. As infrastructure grows more complex, the demand for professional FM services to manage these assets efficiently has surged. FM services ensure that buildings and facilities operate smoothly, safely, and sustainably. With more than 85% of the population in the region living in urban areas and plans like the UAE's USD 23 billion infrastructure investment by 2030, the need for integrated FM solutions is expected to intensify, supporting the long-term functionality and sustainability of new developments.

Key Market Challenges

Skilled Labor Shortage and Talent Retention

The GCC facility management sector faces significant challenges due to a shortage of skilled professionals and difficulties in retaining talent. As infrastructure projects grow in scale and complexity, the demand for FM personnel with expertise in HVAC, electrical systems, sustainability, and smart technologies has increased. However, the region's heavy reliance on expatriate labor, coupled with high turnover rates, creates instability in service delivery. Work visa limitations and limited local workforce participation further aggravate the problem. The lack of continuity increases operational costs and affects service quality. To mitigate this, investment in training, certification programs, and initiatives that attract and retain local talent will be essential to sustaining the industry's growth.

Key Market Trends

Increased Adoption of Smart Technologies and Automation

The GCC FM market is rapidly adopting smart technologies and automation to enhance efficiency and performance. Innovations such as IoT, AI, and Building Management Systems (BMS) are transforming traditional facility operations by enabling real-time monitoring, predictive maintenance, and energy optimization. Smart systems allow remote control of HVAC, lighting, and security infrastructure, offering data-driven insights and faster response times. IoT-enabled devices adjust settings based on occupancy or environmental conditions, lowering energy use and operational costs. This trend aligns with the region's broader goals of digital transformation and sustainability, making technology-driven FM solutions essential for managing modern, high-performance buildings.

Key Market Players

- CBRE, Inc.
- ISS A/S
- Sodexo Group
- Compass Group PLC
- Cushman & Wakefield Plc
- Jones Lang LaSalle Incorporated
- Aramark
- Johnson Controls International plc

Report Scope:

In this report, the GCC Facility Management Market has been segmented into the following categories, in addition to the industry trends which have also been detailed below:

- GCC Facility Management Market, By Solution:
 - o Facility Property Management
 - o Building Information Modeling
 - o Integrated Workplace Management System
 - o Facility Operations & Security Management
 - o Others
- GCC Facility Management Market, By Service:

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- o Deployment & Integration
- o Consulting & Training
- o Support & Maintenance
- o Auditing & Quality Assessment
- o Others
- GCC Facility Management Market, By Deployment Type:
 - o On-Premises
 - o Cloud
- GCC Facility Management Market, By Organization Size:
 - o Large Enterprises
 - o Small & Medium Size Enterprises
- GCC Facility Management Market, By Vertical:
 - o BFSI
 - o IT & Telecom
 - o Real Estate
 - o Government & Public Sector
 - o Healthcare
 - o Education
 - o Retail
 - o Others
- GCC Facility Management Market, By Country:
 - o Bahrain
 - o Kuwait
 - o Oman
 - o Qatar
 - o Saudi Arabia
 - o United Arab Emirates

Competitive Landscape

Company Profiles: Detailed analysis of the major companies present in the GCC Facility Management Market.

Available Customizations:

GCC Facility Management Market report with the given market data, TechSci Research offers customizations according to a company's specific needs. The following customization options are available for the report:

Company Information

- Detailed analysis and profiling of additional market players (up to five).

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