

**Finland Social Commerce Market Intelligence and Future Growth Dynamics - 50+ KPIs on Social Commerce Trends by End-Use Sectors, Operational KPIs, Retail Product Dynamics, and Consumer Demographics - 2025 Update**

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**Report description:**

According to PayNXT360, social commerce market in Finland is expected to grow by 11.9% on annual basis to reach US\$2,253.7 million in 2025.

The social commerce market in the country experienced robust growth during 2021-2024, achieving a CAGR of 18.3%. This upward trajectory is expected to continue, with the market forecast to grow at a CAGR of 9.1% during 2025-2030. By the end of 2030, the social commerce sector is projected to expand from its 2024 value of USD 2,015.0 million to approximately USD 3,476.2 million.

This report provides a detailed data-centric analysis of the social commerce sector in Finland, covering market opportunities and risks across a range of retail categories. With over 50+ KPIs at the country level, this report provides a comprehensive understanding of social commerce market dynamics, market size and forecast, and market share statistics.

It breaks down market opportunities in the social commerce sector by type of domestic vs cross-border, type of social platform, type of payment method, business model, end-use consumer segment, and type of city. In addition, it provides a snapshot of consumer behaviour and retail spending dynamics. KPIs in both value and volume terms help in getting an in-depth understanding of end market dynamics.

PayNXT360's research methodology is based on industry best practices. Its unbiased analysis leverages a proprietary analytics platform to offer a detailed view of emerging business and investment market opportunities.

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## Key Insights

The adoption of social commerce platforms in Finland has accelerated over the past year, driven by increased mobile usage and social media engagement. Domestic brands have successfully leveraged these platforms by highlighting sustainability and ethical practices, appealing to consumers' growing eco-consciousness. This trend will intensify as companies invest in new technologies and influencer-driven marketing strategies to enhance consumer engagement and sales.

Technological advancements, such as AI and augmented reality, are transforming the shopping experience in Finland's social commerce landscape, particularly in the fashion and home goods industries. With a continued focus on mobile commerce and personalized marketing, retailers are poised to capitalize on shifting consumer behaviors. Businesses that embrace these innovations and align with regulatory changes will likely secure a competitive advantage and expand their market share over the next few years.

### Accelerated Adoption of Social Commerce Platforms

- Finland is witnessing rapid growth in adopting social commerce platforms, where businesses enable direct shopping on social media channels. Retailers and influencers increasingly sell products on platforms like Instagram and TikTok, streamlining purchasing through interactive features like live streams and in-app stores.
- The rising usage of smartphones and increasing social media engagement among Finnish consumers are key drivers. Retailers are also turning to social commerce as a cost-effective way to improve customer engagement and conversion rates by targeting consumers who spend much of their time.
- This trend will intensify as more companies invest in influencer partnerships and social media marketing strategies. Social commerce tools such as augmented reality (AR) for virtual product try-ons will likely become more prominent, further enhancing consumer experiences.

### Increasing Role of Domestic Brands in Social Commerce

- Finnish consumers strongly support domestic brands using social commerce channels to promote local, eco-friendly products. Companies like Marimekko and Fazer have boosted their visibility through campaigns on social platforms, appealing to the growing demand for sustainability and authenticity.
- This trend is driven by a preference for supporting local businesses and sustainable products. Finnish brands have capitalized on their cultural identity and eco-conscious reputation by promoting transparency and ethical sourcing practices on social platforms.
- Domestic retailers are expected to deepen their social commerce strategies by collaborating with influencers and leveraging storytelling to highlight sustainability. This could strengthen their competitive position in the market.

### Growth of Mobile Commerce via Social Platforms

- More Finnish consumers are using mobile devices to purchase directly through social platforms. To accommodate this shift in consumer behavior, retailers are investing in mobile-optimized content.
- The high penetration of smartphones and improvements in mobile technology have enabled greater access to online shopping. Social media applications provide customized experiences that encourage users to make quick purchases without exiting the platform.
- Retailers may increase their focus on mobile-friendly social commerce, offering faster payment options and mobile-exclusive promotions to boost sales. Integrating digital wallets and mobile payment solutions will further facilitate this trend.

### Focus on Sustainability and Ethical Practices

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- Sustainability has become a core theme for Finnish consumers, influencing their buying habits on social commerce platforms. Products with eco-friendly labels and stories of ethical sourcing are gaining popularity in the Finnish market.
- Greater awareness of climate change and social responsibility has heightened the demand for sustainable shopping. Finnish consumers are drawn to brands that align with their values, especially those that provide transparency regarding environmental impact.
- Retailers investing in sustainability messaging and providing proof of their ethical practices will likely see continued growth. The competition for environmentally conscious consumers will intensify, encouraging companies to innovate their sustainability efforts.

#### Integration of AI and Augmented Reality for Enhanced Experiences

- Some Finnish retailers incorporate AI-driven recommendations and AR-based virtual product demos to enhance social commerce experiences. This technology helps personalize offers and reduce uncertainties about products before purchase.
- Retailers are adopting these technologies to differentiate themselves and improve customer experiences. AI enables more targeted marketing, while AR enhances product discovery and engagement on digital platforms.
- These innovations are expected to gain momentum, particularly in the fashion and home goods sectors, where visualization plays a key role. Investing in AI and AR can lead to improved conversion rates and increased customer retention.
- Finland's social commerce market has been shaped by evolving consumer expectations, a preference for domestic and sustainable products, and technological innovations. Businesses that align with these trends are poised to capture a larger share of the growing market.

#### Competitive Landscape in Finland's Social Commerce Market

Finland's social commerce landscape has become increasingly competitive, characterized by strategic acquisitions and significant investments. As the market evolves, companies that leverage technological innovations and adhere to regulatory standards are poised to strengthen their positions. Staying attuned to consumer preferences and potential regulatory changes will be crucial for sustained success in this dynamic environment.

#### Intensifying Competition Among Key Players

- Finland's social commerce sector has seen heightened competition among domestic and international players. Established e-commerce platforms like Verkkokauppa.com have enhanced social media integration to facilitate direct shopping experiences. Global entities like Zalando.fi and Gigantti Oy have also strengthened their social commerce strategies to capture a larger share of the Finnish market.

#### Key Players and New Entrants

- Verkkokauppa.com: A leading Finnish e-commerce platform, Verkkokauppa.com has expanded its social media presence to engage consumers directly through platforms such as Instagram and Facebook.
- Zalando.fi: This international fashion retailer has increased its focus on personalized social media campaigns targeting Finnish consumers.
- Gigantti Oy: Specializing in electronics, Gigantti has utilized social media channels to showcase products and offer exclusive online deals.
- Blidz: A Finnish social shopping app, Blidz, raised EUR 6 million in seed funding in March 2022 to accelerate its growth in Western markets and expand its product suite.

#### Anticipated Market Evolution in the Next 2-4 Years

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- Integrating advanced technologies such as artificial intelligence (AI) and augmented reality (AR) is expected to enhance personalized shopping experiences, giving companies that adopt these innovations a competitive edge.
- There is potential for new entrants focusing on specific product categories or consumer segments, particularly those emphasizing sustainability and local production, aligning with Finnish consumer preferences.

#### Regulatory Environment and Potential Changes

- Operating within the General Data Protection Regulation (GDPR) framework, companies must ensure stringent data protection measures in their social commerce activities.
- Finnish regulations mandate transparent advertising and clear communication of terms and conditions in online transactions, necessitating compliance from all market participants.
- While no specific regulatory changes have been announced in the past year, businesses should stay vigilant regarding potential updates to e-commerce and digital marketing regulations, particularly those related to consumer rights and data security.

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