

## **US Management Consulting Services - Market Share Analysis, Industry Trends & Statistics, Growth Forecasts (2025 - 2030)**

Market Report | 2025-04-28 | 114 pages | Mordor Intelligence

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### **Report description:**

The US Management Consulting Services Market size is estimated at USD 129.56 billion in 2025, and is expected to reach USD 164.92 billion by 2030, at a CAGR of 5.35% during the forecast period (2025-2030).

### **Key Highlights**

- Organizations are increasingly allocating resources toward digital technologies to optimize their operations and improve customer engagement. This growing emphasis on digital transformation has significantly driven the demand for consulting services specializing in areas such as digital strategy development, implementation of advanced technologies, and effective change management processes.
- Management consultants are harnessing the power of artificial intelligence (AI) and automation to transform their data exploration methods. These technologies not only enable consultants to process and analyze vast data sets with speed and efficiency, surpassing average human capabilities, but also deliver precise insights across various business domains, including sales, operations, and supply chain. Such advancements are poised to drive market growth in the coming years.
- In November 2024, Publicis Sapient, a frontrunner in digital business transformation, unveiled a new global business unit centered on AI services and products powered by Google Cloud. This initiative is set to cater to a diverse clientele spanning industries such as financial services, consumer goods, healthcare, retail, telecommunications, media, technology, transportation, and the travel & hospitality sectors.
- The consulting industry is in the midst of a significant transformation spurred by technological innovations, shifting client expectations, and heightened competition. The surge in digital transformation and AI adoption is upending traditional consulting paradigms, urging firms to swiftly adapt or face obsolescence. Furthermore, the industry's evolution is shaped by enduring shifts, such as changing perceptions of consultants' roles. These transformations can result in market saturation, pricing challenges, and difficulties in distinguishing service offerings, potentially hindering market growth.

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- Geopolitical tensions, escalating costs, and declining profit margins, coupled with difficulties in establishing a foothold within major technological enterprises, represent critical challenges that could hinder the long-term growth prospects of the management consulting services industry.

## US Management Consulting Services Market Trends

### Operations Consulting Segment is Expected to Hold Significant Market Share

- Operations consulting services are mostly used to enhance operational efficiency. Consultancy activities in this segment vary from advisory services to hands-on implementation support for primary functions (e.g., Sales, Marketing, Production, etc.) and secondary functions (e.g., Finance, HR, Supply Chain, ICT, Legal, etc.). Operations Consultancy forms the largest segment within the advisory branch.
- Demand for operations consulting services is primarily driven by applications in manufacturing, supply chain management, process management, and waste reduction. Among these, Supply Chain Management, Process Management, Procurement, and Outsourcing stand out as the most widely adopted services.
- As companies increasingly invest in enhancing the ecological footprint of their operations, supply chain management consulting services are witnessing rapid growth, particularly in the realm of sustainability practices. Recognizing the supply chain disruptions of recent years, businesses worldwide are now prioritizing resilient supply chains to secure their future.
- For instance, in July 2024, Accenture inked a deal to acquire Camelot Management Consultants, a Germany-based firm specializing in SAP-focused management and technology consulting. Camelot boasts notable expertise in areas like supply chain, data, and analytics. This acquisition bolsters Accenture's capabilities in SAP and AI-driven supply chains, empowering clients to craft the intelligent and resilient supply chains essential for today's dynamic business environment.
- Operations consulting services are in high demand, particularly in manufacturing, supply chain, and process management. Among these, supply chain and procurement services stand out as the most frequently utilized. Furthermore, during the pandemic's initial wave, regional industrial production took a hit, leading to diminished output in non-oil manufacturing. This decline was primarily due to imposed restrictions and a lack of available workforce.

### BFSI Industry to be the Largest End User

- Management consultation in BFSI is pivotal in guiding organizations through their digital transformation journeys. They design comprehensive digital strategies, assess technological requirements, and implement solutions aligned with business objectives. Furthermore, consulting leads to change management efforts, ensuring employees are equipped with the skills to embrace new technologies and workflows, thereby driving the demand for management consulting services within the BFSI sector in the US.
- Banks and credit unions in the BFSI sector are actively pursuing innovative strategies to attract customers, enhance revenue, and adapt to their evolving needs. By modernizing or enhancing their legacy IT systems, these institutions can swiftly tailor their digital banking services. This approach not only elevates the experience for customers and members but also streamlines operations and accelerates product launches. To implement such strategies, banks partner with consulting firms for a smooth and effective transition toward digitalization, thereby driving segmental growth.
- For instance, in March 2024, Tata Consultancy Services (TCS) announced a strategic partnership with Central Bank, a Midwest regional bank, to implement TCS BaNCS. This initiative aims to modernize the bank's core technology infrastructure, foster innovation, and enhance customer relationships. The collaboration focuses on creating seamless and flexible customer onboarding processes, supporting the bank's growth objectives.
- Central Bank's adoption of TCS BaNCS reflects its commitment to leveraging advanced technology to streamline operations and

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improve customer experiences. By utilizing TCS BaNCS' API ecosystem, the bank will enable greater integration across applications, services, and platforms, enhancing customer acquisition and employee productivity. Real-time processing capabilities will provide employees with a comprehensive view of customer relationships, facilitating the rapid development and deployment of differentiated products.

- Likewise, in March 2024, Backbase, an engagement banking platform provider, forged a strategic alliance with West Monroe, a consulting firm specializing in business and technology. The collaboration aims to enhance the digital transformation of the US banking sector. By integrating BaBackbase's platform, which enhances digital customer experiences for banks and credit unions, with West MoMonroe's expertise in financial services advisory and digital experiences, the partnership seeks to redefine banking.
- As the US economy experiences growth, businesses are more inclined to invest in consulting services to capitalize on new opportunities and enhance their operational efficiency. Constantly evolving regulations, particularly in sectors such as healthcare and finance, create a need for firms to rely on consultants to ensure compliance and optimize business processes.
- According to the Bureau of Labor Statistics, the management consulting industry in the United States has experienced steady growth, reaching an impressive total of approximately 840,000 consultants in 2023. This figure represents a significant increase from the 808,860 consultants recorded in 2022, highlighting the industry's expanding workforce and growing importance in the market.

## US Management Consulting Services Industry Overview

The US management consulting services market is partially fragmented, with local and multinational firms having decades of business expertise and businesses competing for market share. The suppliers are implementing a strong competitive strategy by leveraging their expertise and investing a significant portion of the budget in advertising.

The market has relatively low exit barriers, which encourages new enterprises to participate and established firms to withdraw when profits are low.

Clients have low switching costs and can easily migrate to other consulting companies, putting pressure on organizations to deliver high-quality services at reasonable pricing.

Clients have easy access to a multitude of information about consulting companies, including their reputation, price, and service quality, making it more straightforward to make educated selections and compare services.

Major industry players are emphasizing providing integrated solutions to draw customers. Smaller and new suppliers in the market are projected to prioritize cost-benefit compared to more prominent vendors, escalating competition in the country.

Quality certification, costs, service offerings, and technical abilities are important factors in attracting new contracts. Overall, the competitive rivalry is high in the market and is expected to be the same over the forecast period. ?

### Additional Benefits:

- The market estimate (ME) sheet in Excel format
- 3 months of analyst support

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