

U.S. Digital Front Door Market, Opportunity, Growth Drivers, Industry Trend Analysis and Forecast, 2024-2032

Market Report | 2024-08-21 | 95 pages | Global Market Insights

AVAILABLE LICENSES:

- Single User \$2550.00
- Multi User \$3050.00
- Enterprise User \$5050.00

Report description:

U.S. digital front door (DFD) market was valued at USD 648.3 million in 2023 and is expected to grow at a CAGR of 14.4% during the forecast period. This growth is driven primarily by the rising demand for telehealth services, accelerated by the COVID-19 pandemic, and the increasing need for remote care solutions. Patients now expect more convenience and accessibility, seeking healthcare experiences similar to other service industries, including 24/7 access to health information. Technological advancements in healthcare IT, including electronic health records (EHR) systems and AI-powered tools, are enhancing care delivery, making it more efficient and personalized.

The market is also bolstered by the growing focus on patient engagement and experience, as value-based care models encourage solutions that empower patients to manage their health actively. Government initiatives, such as telehealth reimbursement policies and health IT funding, are providing financial and regulatory incentives for the adoption of digital health solutions. Additionally, the increasing prevalence of chronic diseases and an aging population further contribute to the need for digital front door tools that support continuous health monitoring and early intervention.

The overall U.S. digital front door (DFD) industry is classified based on Component, Interface, Application, and End-use.

The digital front door refers to the use of digital technologies designed to improve patient access, engagement, and interaction with healthcare services. These tools allow patients to manage their health needs remotely and efficiently, providing a seamless, patient-centered experience that enhances healthcare delivery.

The market is segmented by component, interface, application, and end-use. The software segment dominated the market in 2023, accounting for USD 398.7 million. This growth is driven by innovations in healthcare IT, such as AI, machine learning, and data analytics, enabling more personalized and predictive healthcare solutions.

The mobile apps segment also led the market in 2023 with a revenue of USD 366.7 million, fueled by the increasing use of smartphones and mobile applications. Patients and providers are increasingly relying on mobile platforms for healthcare services, which improve accessibility and patient engagement.

In terms of application, the billing and payments segment held a market share of 27.8% in 2023, driven by the demand for streamlined, convenient billing processes. Lastly, the providers segment dominated the end-use market, with healthcare providers

Scotts International. EU Vat number: PL 6772247784

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com

making extensive use of digital front door solutions to improve patient access and care coordination.

Table of Contents:

Report Content

Chapter 1 Methodology and Scope

1.1 Market scope and definition

1.2 Research design

1.2.1 Research approach

1.2.2 Data collection methods

1.3 Base estimates and calculations

1.3.1 Base year calculation

1.3.2 Key trends for market estimation

1.4 Forecast model

1.5 Primary research and validation

1.5.1 Primary sources

1.5.2 Data mining sources

Chapter 2 Executive Summary

2.1 Industry 360 synopsis

Chapter 3 Industry Insights

3.1 Industry ecosystem analysis

3.2 Industry impact forces

3.2.1 Growth drivers

3.2.1.1 Increasing demand for telehealth services

3.2.1.2 Increasing adoption of patient-centric approach by healthcare payers and providers

3.2.1.3 Growing digitization coupled with supportive government policies for implementing healthcare IT

3.2.1.4 Increasing adoption of mobile health (mHealth) applications

3.2.1.5 Favourable government initiatives and regulatory support

3.2.2 Industry pitfalls and challenges

3.2.2.1 Data security and privacy concerns

3.2.2.2 High implementation costs

3.3 Growth potential analysis

3.4 Regulatory landscape

3.5 Future market trends

3.6 Technological landscape

3.7 Porter's analysis

3.8 PESTEL analysis

3.9 Gap analysis

Chapter 4 Competitive Landscape, 2023

4.1 Introduction

4.2 Company matrix analysis, 2023

4.3 Competitive analysis of major market players

4.4 Competitive positioning matrix

4.5 Strategy dashboard

Chapter 5 Market Estimates and Forecast, By Component, 2021 - 2032 (\$ Mn)

5.1 Key trends

5.2 Software

Scotts International. EU Vat number: PL 6772247784

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com

5.3 Services

Chapter 6 Market Estimates and Forecast, By Interface, 2021 - 2032 (\$ Mn)

6.1 Key trends

6.2 Web

6.3 Mobile apps

Chapter 7 Market Estimates and Forecast, By Application, 2021 - 2032 (\$ Mn)

7.1 Key trends

7.2 Telehealth and virtual care

7.3 Online appointment scheduling and management

7.4 Patient portals

7.5 Billing and payments

7.6 Other applications

Chapter 8 Market Estimates and Forecast, By End-use, 2021 - 2032 (\$ Mn)

8.1 Key trends

8.2 Providers

8.3 Payers

8.4 Other end-users

Chapter 9 Company Profiles

9.1 ACL Digital

9.2 Amazon Web Services

9.3 DeliverHealth

9.4 Epic Systems Corporation

9.5 e-Zest Solutions

9.6 Fabric Labs, Inc.

9.7 HTC GLOBAL SERVICES

9.8 Induction Healthcare Group PLC

9.9 mphrX

9.10 NXGN Management, LLC.

9.11 Oracle (Cerner)

9.12 Orion Health group of companies

9.13 Persistent Systems

9.14 Seqster

9.15 Silverline

□

U.S. Digital Front Door Market, Opportunity, Growth Drivers, Industry Trend Analysis and Forecast, 2024-2032

Market Report | 2024-08-21 | 95 pages | Global Market Insights

To place an Order with Scotts International:

- ☐ - Print this form
- ☐ - Complete the relevant blank fields and sign
- ☐ - Send as a scanned email to support@scotts-international.com

ORDER FORM:

Select license	License	Price
	Single User	\$2550.00
	Multi User	\$3050.00
	Enterprise User	\$5050.00
		VAT
		Total

*Please circle the relevant license option. For any questions please contact support@scotts-international.com or 0048 603 394 346.

** VAT will be added at 23% for Polish based companies, individuals and EU based companies who are unable to provide a valid EU Vat Numbers.

Email*	<input type="text"/>	Phone*	<input type="text"/>
First Name*	<input type="text"/>	Last Name*	<input type="text"/>
Job title*	<input type="text"/>		
Company Name*	<input type="text"/>	EU Vat / Tax ID / NIP number*	<input type="text"/>
Address*	<input type="text"/>	City*	<input type="text"/>
Zip Code*	<input type="text"/>	Country*	<input type="text"/>
		Date	<input type="text" value="2025-06-25"/>
		Signature	

Scotts International. EU Vat number: PL 6772247784

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com



Scotts International. EU Vat number: PL 6772247784

tel. 0048 603 394 346 e-mail: support@scotts-international.com
www.scotts-international.com