

On-demand Transportation Market Report by Service Type (E-Hailing, Car Sharing, Car Rental, Station-Based Mobility), Vehicle Type (Four-Wheeler, Micro Mobility), Application (Passenger Transportation, Goods Transportation), and Region 2024-2032

Market Report | 2024-08-10 | 143 pages | IMARC Group

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Report description:

The global on-demand transportation market size reached US\$ 184.9 Billion in 2023. Looking forward, IMARC Group expects the market to reach US\$ 770.8 Billion by 2032, exhibiting a growth rate (CAGR) of 16.7% during 2024-2032. The market is experiencing robust growth driven by rising technological advancements, elevating levels of urbanization worldwide, increasing consumer preference shifts, and supportive government policies leading to enhanced efficiency, convenience, and environmental sustainability.

On-Demand Transportation Market Analysis:

- Market Growth and Size: The market is experiencing rapid growth, attributed to increasing urbanization worldwide, technological advancements, and changing consumer preferences. North America currently leads the market, with significant growth observed in the Asia-Pacific region due to its large population and urbanization.
- Major Market Drivers: Key drivers include technological innovations in mobile applications and AI, rapid urbanization, and evolving consumer behaviors favoring convenience and efficiency. Government policies supporting eco-friendly and smart transportation solutions also significantly contribute to market growth.
- Technological Advancements: Advancements in AI, machine learning, and autonomous vehicles are revolutionizing the market, thus enhancing service efficiency and user experience. The integration of real-time tracking, e-payment systems, and route optimization technologies are also pivotal in attracting a broader user base.
- Industry Applications: The market caters to diverse applications, including passenger transportation, which is the dominant segment, and goods transportation, which is rapidly growing owing to the e-commerce boom. Different segments like e-hailing,

car sharing, and micro-mobility cater to varied consumer needs.

- Market Trends: The market is witnessing a shift toward sustainable and environmentally friendly transportation, like electric and hybrid vehicles. There is also a growing trend of integrating on-demand services with public transit systems for comprehensive mobility solutions.
- Geographical Trends: While North America leads in market size, Asia-Pacific also shows rapid growth. Moreover, Europe is focusing on sustainable solutions, Latin America is adapting to urban mobility needs, and the Middle East & Africa region is emerging with a focus on luxury and premium services.
- Competitive Landscape: The market is characterized by the presence of major players investing in technology and expansion, along with strategic partnerships. Competition is intense, with companies constantly innovating to differentiate their services and expand their market presence.
- Challenges and Opportunities: The market faces challenges like regulatory hurdles, safety concerns, and the need for continuous technological upgrades. However, these challenges present opportunities for innovation, market differentiation, and the exploration of untapped markets, particularly in developing regions.
- Future Outlook: The future of the on-demand transportation market looks promising, with ongoing technological innovation and an increasing emphasis on sustainability. The integration of autonomous vehicles and expansion into new geographical areas are expected to drive market growth further.

On-Demand Transportation Market Trends:

Technological Advancements in Mobility Solutions

The on-demand transportation market is currently experiencing significant growth, driven largely by rapid technological advancements. Innovations in mobile technology and app development have streamlined the booking process, making it more user-friendly and accessible. Real-time tracking and payment systems integrated within these apps further enhance the user experience. Moreover, advancements in artificial intelligence (AI) and machine learning (ML) are improving route optimization, reducing wait times, and increasing overall efficiency. Such technological innovations are attracting more users due to enhanced convenience as well as enabling service providers to operate more effectively and at lower costs, thereby stimulating market growth.

Increasing Urbanization and Changing Consumer Preferences

Urbanization is a key driver for the expansion of the on-demand transportation market. As cities grow and become more congested, the need for reliable, efficient, and flexible transportation options increases. Consumers, particularly in urban areas, are showing a heightened preference for on-demand services over traditional modes of transportation. This shift is accelerated by the growing desire for immediate service and the convenience of booking through smartphones. Additionally, the rising awareness about environmental concerns is leading consumers to opt for shared transportation services, further propelling the market growth.

Supportive Government Policies and Investments

Governments around the world are increasingly recognizing the potential of on-demand transportation services in improving urban mobility. Many are implementing policies and regulations that support the growth of this sector. This typically includes investments in infrastructure to support electric and autonomous vehicles and the implementation of regulations that ensure safety and fair competition. Government initiatives aimed at reducing traffic congestion and lowering carbon emissions are also encouraging the adoption of shared and eco-friendly transportation options. This supportive regulatory environment is crucial in fostering the growth and sustainability of the on-demand transportation market.

On-Demand Transportation Industry Segmentation:

IMARC Group provides an analysis of the key trends in each segment of the market, along with forecasts at the global, regional, and country levels for 2024-2032. Our report has categorized the market based on service type, vehicle type, and application. Breakup by Service Type:

- -□E-Hailing
- -□Car Sharing

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- -∏Car Rental
- Station-Based Mobility

E-hailing accounts for the majority of the market share

The report has provided a detailed breakup and analysis of the market based on the service type. This includes e-hailing, car sharing, car rental, and station-based mobility. According to the report, e-hailing represented the largest segment.

E-hailing is the dominant segment in the on-demand transportation market, offering services where customers can book rides through an app or website. This segment's growth is propelled by its convenience, real-time service, and widespread availability in urban and suburban areas. E-hailing companies are continuously innovating by incorporating features like ride-sharing, varied vehicle options, and dynamic pricing models. The integration of technology for route optimization and enhanced safety features further solidifies its position as the market leader. Its success is also attributed to the widespread adoption of smartphones and internet connectivity, making e-hailing services easily accessible to a broad customer base

Car sharing provides individuals access to vehicles for short-term use, usually by the hour or day. This model appeals to consumers who require the flexibility of a private car without the costs and responsibilities of ownership. Car sharing is gaining immense popularity in densely populated urban areas where parking and traffic congestion are significant issues. The increasing environmental consciousness among consumers, particularly the younger demographic, is also driving the growth of this segment, as it reduces the number of vehicles on the road and cuts down carbon emissions. Providers in this segment are diversifying their fleets with electric and hybrid vehicles, further attracting environmentally conscious customers.

The car rental segment includes traditional services that offer vehicles to customers for a fixed period, usually ranging from a few days to weeks. This segment caters mainly to travelers, including tourists and business professionals, who require transportation for a longer duration. The car rental market is characterized by its established presence at airports, train stations, and popular tourist locations. With a growing focus on customer convenience, companies are integrating online booking systems and offering a wide range of vehicle options to cater to diverse needs. The segment is also witnessing a shift toward including more sustainable vehicle options and enhancing digital customer engagement.

Station-based mobility refers to services where vehicles are picked up and returned at designated locations. This segment is particularly relevant in urban areas with well-defined transit networks. It often includes bicycles and scooters, making it a popular choice for short, intra-city travel. The growth of this segment is fueled by its affordability, ease of access, and contribution to reducing traffic congestion. These services are usually integrated with public transportation systems, providing a seamless last-mile connectivity solution. Environmental benefits and the promotion of healthier, active modes of transportation are additional factors contributing to the heightening popularity of station-based mobility.

Breakup by Vehicle Type:

- -∏Four-Wheeler
- -□Micro Mobility

Four-wheeler holds the largest share in the industry

A detailed breakup and analysis of the market based on the vehicle type have also been provided in the report. This includes four-wheeler and micro mobility. According to the report, four-wheeler accounted for the largest market share.

Four-wheeler holds the largest share in the on-demand transportation market, primarily due to its widespread adoption for personal and commercial use. This segment includes a variety of vehicles, such as cars, vans, and SUVs, catering to different customer needs, ranging from individual travel to group transportation. The growth of this segment is attributed to factors like comfort, safety, and suitability for longer distances and varied terrains. Additionally, the integration of advanced technologies like GPS navigation, in-vehicle entertainment systems, and enhanced safety features has further solidified its appeal. The segment also sees continuous evolution with the introduction of electric and hybrid vehicles, aligning with global sustainability goals. Micro mobility is an emerging segment in the on-demand transportation market, focusing on small, lightweight vehicles such as bicycles, scooters, and e-bikes. This segment is gaining popularity, particularly in urban areas, owing to its cost-effectiveness, convenience, and environmental benefits. Micro mobility solutions are ideal for short-distance travel and as a last-mile connectivity option, complementing public transportation systems. They address issues like traffic congestion and limited parking

space in densely populated areas. With the rising awareness of environmental issues and health benefits, coupled with the implementation of dedicated lanes and parking spots for these vehicles, the micro mobility segment is also experiencing significant growth.

Breakup by Application:

- Passenger Transportation
- Goods Transportation

Passenger transportation represents the leading market segment

The report has provided a detailed breakup and analysis of the market based on the application. This includes passenger transportation and goods transportation. According to the report, passenger transportation represented the largest segment. Passenger transportation is the predominant sector in the on-demand transportation market, offering services mainly focused on transporting individuals or groups from one location to another. This segment's dominance is due to the escalating need for personal mobility in both urban and rural areas. It encompasses various modes of transport, including taxis, car-sharing, ride-hailing, and shuttle services, catering to different customer preferences and requirements. The segment's growth is fueled by factors such as increasing urbanization, the rise in smartphone and internet penetration, and a shift in consumer preferences toward convenience and on-demand services. Furthermore, innovations in payment methods, ride-sharing, and integration with public transit systems are enhancing the appeal and accessibility of passenger transportation services.

Goods transportation focuses on the delivery of items rather than people. This segment is gaining momentum, driven by the e-commerce boom and the increasing need for fast and reliable delivery services. It includes courier services, food delivery, and freight transportation, using different vehicle types tailored to specific cargo needs. The adoption of technology for route optimization, real-time tracking, and efficient logistics management is further contributing to this segment's growth. Goods transportation is also adapting to changing consumer demands with same-day delivery options and integration with online shopping platforms. While smaller in comparison to passenger transportation, this segment is rapidly evolving, fueled by innovations in logistics and the growing online retail sector.

Breakup by Region:

- North America
- o∏United States
- o∏Canada
- -∏Asia-Pacific
- o∏China
- o∏apan
- o∏India
- o∏South Korea
- o∏Australia
- $o \square Others$
- -∏Europe
- o∏Germany
- o∏France
- o United Kingdom
- o∏Italy
- o∏Spain
- o∏Russia
- o∏Others
- -□Latin America
- o[Brazil

o∏Mexico

o[Others

Middle East and Africa

North America leads the market, accounting for the largest on-demand transportation market share

The market research report has also provided a comprehensive analysis of all the major regional markets, which include North America (the United States and Canada); Asia-Pacific (China, Japan, India, South Korea, Australia, Indonesia, and others); Europe (Germany, France, the United Kingdom, Italy, Spain, Russia, and others); Latin America (Brazil, Mexico, and others); and the Middle East and Africa. According to the report, North America accounted for the largest market share.

North America held the biggest market share due to its high smartphone penetration, advanced infrastructure, and the presence of key industry players. The region demonstrates a strong preference for on-demand services owing to their convenience and efficiency. Increasing urbanization and a culture of technology adoption further stimulate market growth. North America is also leading in terms of regulatory frameworks and investments in innovative transportation technologies, like autonomous vehicles and electric cars, which are shaping the future of on-demand transportation in this region.

The Asia-Pacific region is also experiencing rapid growth in the on-demand transportation market, supported by its large population, rising urbanization, and high technological adoption. Countries like China and India are major contributors to this growth owing to their vast consumer bases and extensive investment in transportation infrastructure. The region is characterized by a high demand for cost-effective and efficient transportation solutions, leading to a rise in e-hailing and bike-sharing services. The increasing awareness of environmental issues is also pushing for more sustainable transportation options in this region. Europe's on-demand transportation market is distinguished by its emphasis on sustainability and efficient urban mobility. The region's well-established public transportation network complements on-demand services, providing comprehensive mobility solutions. European consumers also show an increased preference for eco-friendly transportation options, driving the growth of electric and hybrid vehicles in the on-demand sector. Stringent regulations regarding emissions and urban mobility in European countries also play a significant role in shaping the market dynamics in this region.

The Latin American market for on-demand transportation is growing steadily, with an increasing focus on improving urban mobility and reducing traffic congestion. The region is seeing a rise in the adoption of e-hailing services, particularly in major cities where there is a need for more efficient and reliable transportation options. Economic factors and the increasing penetration of smartphones are key drivers in this market. The region also faces unique challenges, such as traffic management and safety concerns, which are being addressed through technological advancements and regulatory efforts.

The Middle East & Africa region is also emerging as a significant player in the on-demand transportation market. The market growth in this region is catalyzed by increasing urbanization, economic development, and technological advancements, particularly in the GCC countries. There is a growing interest in luxury and premium transportation services alongside standard on-demand offerings. The region is also witnessing initiatives to incorporate sustainable and smart transportation solutions aligned with broader economic diversification and smart city projects.

Leading Key Players in the On-Demand Transportation Industry:

Various key players in the on-demand transportation market are actively engaging in strategic partnerships, technological innovation, and global expansion. They are heavily investing in advanced technologies like artificial intelligence (AI), machine learning (ML), and autonomous driving to enhance service efficiency and user experience. These companies are also exploring eco-friendly solutions, such as electric vehicles (EVs), to align with environmental sustainability goals. Additionally, these industry leaders are forming alliances with local governments and businesses to broaden their market reach and comply with regional regulations. This multifaceted approach strengthens their market position as well as addresses evolving consumer demands and environmental concerns.

The market research report has provided a comprehensive analysis of the competitive landscape. Detailed profiles of all major companies have also been provided. Some of the key players in the market include:

- -□ANI Technologies Pvt. Ltd.
- -□Avis Budget Group Inc.
- Bayerische Motoren Werke AG

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- -∏Daimler AG
- -□Ford Motor Company
- -∏Gett Inc.
- -□Grab Holdings Inc.
- International Business Machine Corporation
- -∏Lyft Inc.
- -□Robert Bosch GmbH
- □ Toyota Motor Corporation
- -□Uber Technologies Inc.

(Please note that this is only a partial list of the key players, and the complete list is provided in the report.)

Latest News:

- November 2023: The Toyota Mobility Foundation (TMF) and the Metropolitan Evansville Transit System (METS) have announced the launch of METS Micro, an on-demand, app-based public transit pilot service. This service aims to provide convenient transportation options for residents in the Evansville area. METS Micro also allows users to book rides through a mobile application, providing flexibility and convenience.

Key Questions Answered in This Report

- 1. What is the expected growth rate of the global on-demand transportation market during 2024-2032?
- 2. What are the key factors driving the global on-demand transportation market?
- 3. What has been the impact of COVID-19 on the global on-demand transportation market?
- 4. What is the breakup of the global on-demand transportation market based on the service type?
- 5. What is the breakup of the global on-demand transportation market based on the vehicle type?
- 6. What is the breakup of the global on-demand transportation market based on the application?
- 7. What are the key regions in the global on-demand transportation market?
- 8. Who are the key players/companies in the global on-demand transportation market?

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