

**Enterprise Communication Infrastructure Market By Type (Public, Private, Hybrid),  
By Deployment Mode (On-premise, Cloud), By End User (IT and Telecom, BFSI,  
Manufacturing, Healthcare, Retail, Government, Others): Global Opportunity Analysis  
and Industry Forecast, 2023-2032**

Market Report | 2023-06-01 | 281 pages | Allied Market Research

**AVAILABLE LICENSES:**

- Cloud Access License \$3110.40
- Business User License \$5157.00
- Enterprise License \$8640.00

**Report description:**

Enterprise Communication Infrastructure refers to the underlying framework and systems that enable effective and efficient communication within an organization. It encompasses the hardware, software, protocols, and networks used to facilitate various forms of communication, including voice, video, messaging, and collaboration tools. In addition, the major aim of an enterprise communication infrastructure is to enable seamless and reliable communication among employees, teams, departments, and external stakeholders.[]

Furthermore, factors such as an increase in the need for collaboration and productivity among employees and an increase in demand for enhanced security and compliance primarily drive the growth of the enterprise communication infrastructure market. However, the cost of implementation and maintenance hamper the market growth. Moreover, an increase in customer engagement and satisfaction is expected to provide lucrative opportunities for global market growth during the forecast period.[]

The global enterprise communication infrastructure market is segmented on the basis of type, deployment mode, end user, and region. On the basis of type, it is segregated into private, public, and hybrid. On the basis of deployment mode, it is segregated into cloud and on-premises. On the basis of end user, it is divided into BFSI, IT and telecom, manufacturing, healthcare, retail, government, and others. On the basis of region, it is analyzed across North America, Europe, Asia-Pacific, and LAMEA.[]

On the basis of type, a private segment dominated the enterprise communication infrastructure market in 2022 and is expected to maintain its dominance in the upcoming years owing to the rise in demand for remote work and collaboration, the emergence of mobile devices and cloud-based solutions, and the need for more integrated and unified communication systems, have contributed to the growth of enterprise communication infrastructure in the private sector. However, the hybrid segment is expected to witness the highest growth, owing to it enhances technologies, and tools that are expected to be adopted, allowing

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com

for greater communication and collaboration capabilities while upholding high standards of security and compliance.□

On the basis of region, North America segment dominated the enterprise communication infrastructure market in 2022, and is expected to maintain its dominance in the upcoming years owing to the increase on demand for seamless communication, collaboration, scalability, security, compliance, and customer experience in business operations. However, Asia Pacific segment is expected segment is expected to witness highest growth, owing to the rise in ratio of cloud computing and the growing trend of BYOD in organizations fuels the growth of the market and enterprise Communication infrastructure industry in the Asia-Pacific region.

Market players operating in the enterprise communication infrastructure market include Microsoft Corporation, AT and T Intellectual Property, International Business Machines Corporation, Cisco Systems, Inc., Avaya LLC, Orange Business, ALE International, ALE USA Inc., Verizon, DXC Technology Company, NEC Corporation. Furthermore, it highlights the strategies of the key players to improve the global market share and sustain competition.□

#### Key Benefits For Stakeholders□□

-This report provides a quantitative analysis of the market segments, current trends, estimations, and dynamics of the enterprise communication infrastructure market analysis from 2022 to 2032 to identify the prevailing enterprise communication infrastructure market opportunities.

-The market research is offered along with information related to key drivers, restraints, and opportunities.

-Porter's five forces analysis highlights the potency of buyers and suppliers to enable stakeholders make profit-oriented business decisions and strengthen their supplier-buyer network.

-In-depth analysis of the enterprise communication infrastructure market segmentation assists to determine the prevailing market opportunities.

-Major countries in each region are mapped according to their revenue contribution to the global market.

-Market player positioning facilitates benchmarking and provides a clear understanding of the present position of the market players.

-The report includes the analysis of the regional as well as global enterprise communication infrastructure market trends, key players, market segments, application areas, and market growth strategies.

#### Key Market Segments

##### By Deployment Mode

- On-premise
- Cloud

##### By End User

- IT and Telecom
- BFSI
- Manufacturing
- Healthcare
- Retail
- Government
- Others

##### By Type

- Public
- Private
- Hybrid

##### By Region

- North America
- U.S.
- Canada
- Europe
- UK

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com

- Germany
- France
- Italy
- Spain
- Rest of Europe
- Asia-Pacific
- China
- Japan
- India
- Australia
- South Korea
- Rest of Asia-Pacific
- LAMEA
- Latin America
- Middle East
- Africa
- Key Market Players
- ALE International, ALE USA Inc.
- AT&T Intellectual Property
- Avaya LLC
- Cisco Systems, Inc.
- DXC Technology Company
- International Business Machines Corporation
- Microsoft Corporation
- NEC CORPORATION
- Orange Business
- Verizon

## **Table of Contents:**

### CHAPTER 1: INTRODUCTION

- 1.1. Report description
- 1.2. Key market segments
- 1.3. Key benefits to the stakeholders
- 1.4. Research Methodology
  - 1.4.1. Primary research
  - 1.4.2. Secondary research
  - 1.4.3. Analyst tools and models

### CHAPTER 2: EXECUTIVE SUMMARY

- 2.1. CXO Perspective

### CHAPTER 3: MARKET OVERVIEW

- 3.1. Market definition and scope
- 3.2. Key findings
  - 3.2.1. Top impacting factors
  - 3.2.2. Top investment pockets
- 3.3. Porter's five forces analysis
  - 3.3.1. Low bargaining power of suppliers
  - 3.3.2. Low threat of new entrants

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)

- 3.3.3. Low threat of substitutes
- 3.3.4. Low intensity of rivalry
- 3.3.5. Low bargaining power of buyers
- 3.4. Market dynamics
  - 3.4.1. Drivers
    - 3.4.1.1. Increase in need of collaboration and productivity among employees
    - 3.4.1.2. Increase in demand for enhanced security and compliance
  - 3.4.2. Restraints
    - 3.4.2.1. Cost of implementation and maintenance
  - 3.4.3. Opportunities
    - 3.4.3.1. Increase in ability to improve customer engagement and satisfaction

### 3.5. COVID-19 Impact Analysis on the market

## CHAPTER 4: ENTERPRISE COMMUNICATION INFRASTRUCTURE MARKET, BY TYPE

- 4.1. Overview
  - 4.1.1. Market size and forecast
- 4.2. Public
  - 4.2.1. Key market trends, growth factors and opportunities
  - 4.2.2. Market size and forecast, by region
  - 4.2.3. Market share analysis by country
- 4.3. Private
  - 4.3.1. Key market trends, growth factors and opportunities
  - 4.3.2. Market size and forecast, by region
  - 4.3.3. Market share analysis by country
- 4.4. Hybrid
  - 4.4.1. Key market trends, growth factors and opportunities
  - 4.4.2. Market size and forecast, by region
  - 4.4.3. Market share analysis by country

## CHAPTER 5: ENTERPRISE COMMUNICATION INFRASTRUCTURE MARKET, BY DEPLOYMENT MODE

- 5.1. Overview
  - 5.1.1. Market size and forecast
- 5.2. On-premise
  - 5.2.1. Key market trends, growth factors and opportunities
  - 5.2.2. Market size and forecast, by region
  - 5.2.3. Market share analysis by country
- 5.3. Cloud
  - 5.3.1. Key market trends, growth factors and opportunities
  - 5.3.2. Market size and forecast, by region
  - 5.3.3. Market share analysis by country

## CHAPTER 6: ENTERPRISE COMMUNICATION INFRASTRUCTURE MARKET, BY END USER

- 6.1. Overview
  - 6.1.1. Market size and forecast
- 6.2. IT and Telecom
  - 6.2.1. Key market trends, growth factors and opportunities
  - 6.2.2. Market size and forecast, by region

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)

- 6.2.3. Market share analysis by country
  - 6.3. BFSI
    - 6.3.1. Key market trends, growth factors and opportunities
    - 6.3.2. Market size and forecast, by region
    - 6.3.3. Market share analysis by country
  - 6.4. Manufacturing
    - 6.4.1. Key market trends, growth factors and opportunities
    - 6.4.2. Market size and forecast, by region
    - 6.4.3. Market share analysis by country
  - 6.5. Healthcare
    - 6.5.1. Key market trends, growth factors and opportunities
    - 6.5.2. Market size and forecast, by region
    - 6.5.3. Market share analysis by country
  - 6.6. Retail
    - 6.6.1. Key market trends, growth factors and opportunities
    - 6.6.2. Market size and forecast, by region
    - 6.6.3. Market share analysis by country
  - 6.7. Government
    - 6.7.1. Key market trends, growth factors and opportunities
    - 6.7.2. Market size and forecast, by region
    - 6.7.3. Market share analysis by country
  - 6.8. Others
    - 6.8.1. Key market trends, growth factors and opportunities
    - 6.8.2. Market size and forecast, by region
    - 6.8.3. Market share analysis by country
- CHAPTER 7: ENTERPRISE COMMUNICATION INFRASTRUCTURE MARKET, BY REGION
- 7.1. Overview
    - 7.1.1. Market size and forecast By Region
  - 7.2. North America
    - 7.2.1. Key trends and opportunities
    - 7.2.2. Market size and forecast, by Type
    - 7.2.3. Market size and forecast, by Deployment Mode
    - 7.2.4. Market size and forecast, by End User
    - 7.2.5. Market size and forecast, by country
      - 7.2.5.1. U.S.
        - 7.2.5.1.1. Key market trends, growth factors and opportunities
        - 7.2.5.1.2. Market size and forecast, by Type
        - 7.2.5.1.3. Market size and forecast, by Deployment Mode
        - 7.2.5.1.4. Market size and forecast, by End User
      - 7.2.5.2. Canada
        - 7.2.5.2.1. Key market trends, growth factors and opportunities
        - 7.2.5.2.2. Market size and forecast, by Type
        - 7.2.5.2.3. Market size and forecast, by Deployment Mode
        - 7.2.5.2.4. Market size and forecast, by End User
  - 7.3. Europe
    - 7.3.1. Key trends and opportunities
    - 7.3.2. Market size and forecast, by Type

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)

- 7.3.3. Market size and forecast, by Deployment Mode
- 7.3.4. Market size and forecast, by End User
- 7.3.5. Market size and forecast, by country
  - 7.3.5.1. UK
    - 7.3.5.1.1. Key market trends, growth factors and opportunities
    - 7.3.5.1.2. Market size and forecast, by Type
    - 7.3.5.1.3. Market size and forecast, by Deployment Mode
    - 7.3.5.1.4. Market size and forecast, by End User
  - 7.3.5.2. Germany
    - 7.3.5.2.1. Key market trends, growth factors and opportunities
    - 7.3.5.2.2. Market size and forecast, by Type
    - 7.3.5.2.3. Market size and forecast, by Deployment Mode
    - 7.3.5.2.4. Market size and forecast, by End User
  - 7.3.5.3. France
    - 7.3.5.3.1. Key market trends, growth factors and opportunities
    - 7.3.5.3.2. Market size and forecast, by Type
    - 7.3.5.3.3. Market size and forecast, by Deployment Mode
    - 7.3.5.3.4. Market size and forecast, by End User
  - 7.3.5.4. Italy
    - 7.3.5.4.1. Key market trends, growth factors and opportunities
    - 7.3.5.4.2. Market size and forecast, by Type
    - 7.3.5.4.3. Market size and forecast, by Deployment Mode
    - 7.3.5.4.4. Market size and forecast, by End User
  - 7.3.5.5. Spain
    - 7.3.5.5.1. Key market trends, growth factors and opportunities
    - 7.3.5.5.2. Market size and forecast, by Type
    - 7.3.5.5.3. Market size and forecast, by Deployment Mode
    - 7.3.5.5.4. Market size and forecast, by End User
  - 7.3.5.6. Rest of Europe
    - 7.3.5.6.1. Key market trends, growth factors and opportunities
    - 7.3.5.6.2. Market size and forecast, by Type
    - 7.3.5.6.3. Market size and forecast, by Deployment Mode
    - 7.3.5.6.4. Market size and forecast, by End User
- 7.4. Asia-Pacific
  - 7.4.1. Key trends and opportunities
  - 7.4.2. Market size and forecast, by Type
  - 7.4.3. Market size and forecast, by Deployment Mode
  - 7.4.4. Market size and forecast, by End User
  - 7.4.5. Market size and forecast, by country
    - 7.4.5.1. China
      - 7.4.5.1.1. Key market trends, growth factors and opportunities
      - 7.4.5.1.2. Market size and forecast, by Type
      - 7.4.5.1.3. Market size and forecast, by Deployment Mode
      - 7.4.5.1.4. Market size and forecast, by End User
    - 7.4.5.2. Japan
      - 7.4.5.2.1. Key market trends, growth factors and opportunities
      - 7.4.5.2.2. Market size and forecast, by Type

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)

- 7.4.5.2.3. Market size and forecast, by Deployment Mode
  - 7.4.5.2.4. Market size and forecast, by End User
  - 7.4.5.3. India
    - 7.4.5.3.1. Key market trends, growth factors and opportunities
    - 7.4.5.3.2. Market size and forecast, by Type
    - 7.4.5.3.3. Market size and forecast, by Deployment Mode
    - 7.4.5.3.4. Market size and forecast, by End User
  - 7.4.5.4. Australia
    - 7.4.5.4.1. Key market trends, growth factors and opportunities
    - 7.4.5.4.2. Market size and forecast, by Type
    - 7.4.5.4.3. Market size and forecast, by Deployment Mode
    - 7.4.5.4.4. Market size and forecast, by End User
  - 7.4.5.5. South Korea
    - 7.4.5.5.1. Key market trends, growth factors and opportunities
    - 7.4.5.5.2. Market size and forecast, by Type
    - 7.4.5.5.3. Market size and forecast, by Deployment Mode
    - 7.4.5.5.4. Market size and forecast, by End User
  - 7.4.5.6. Rest of Asia-Pacific
    - 7.4.5.6.1. Key market trends, growth factors and opportunities
    - 7.4.5.6.2. Market size and forecast, by Type
    - 7.4.5.6.3. Market size and forecast, by Deployment Mode
    - 7.4.5.6.4. Market size and forecast, by End User
  - 7.5. LAMEA
    - 7.5.1. Key trends and opportunities
    - 7.5.2. Market size and forecast, by Type
    - 7.5.3. Market size and forecast, by Deployment Mode
    - 7.5.4. Market size and forecast, by End User
    - 7.5.5. Market size and forecast, by country
      - 7.5.5.1. Latin America
        - 7.5.5.1.1. Key market trends, growth factors and opportunities
        - 7.5.5.1.2. Market size and forecast, by Type
        - 7.5.5.1.3. Market size and forecast, by Deployment Mode
        - 7.5.5.1.4. Market size and forecast, by End User
      - 7.5.5.2. Middle East
        - 7.5.5.2.1. Key market trends, growth factors and opportunities
        - 7.5.5.2.2. Market size and forecast, by Type
        - 7.5.5.2.3. Market size and forecast, by Deployment Mode
        - 7.5.5.2.4. Market size and forecast, by End User
      - 7.5.5.3. Africa
        - 7.5.5.3.1. Key market trends, growth factors and opportunities
        - 7.5.5.3.2. Market size and forecast, by Type
        - 7.5.5.3.3. Market size and forecast, by Deployment Mode
        - 7.5.5.3.4. Market size and forecast, by End User
- CHAPTER 8: COMPETITIVE LANDSCAPE
- 8.1. Introduction
  - 8.2. Top winning strategies
  - 8.3. Product Mapping of Top 10 Player

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)

- 8.4. Competitive Dashboard
- 8.5. Competitive Heatmap
- 8.6. Top player positioning, 2022
- CHAPTER 9: COMPANY PROFILES
- 9.1. Microsoft Corporation
  - 9.1.1. Company overview
  - 9.1.2. Key Executives
  - 9.1.3. Company snapshot
  - 9.1.4. Operating business segments
  - 9.1.5. Product portfolio
  - 9.1.6. Business performance
  - 9.1.7. Key strategic moves and developments
- 9.2. AT&T Intellectual Property
  - 9.2.1. Company overview
  - 9.2.2. Key Executives
  - 9.2.3. Company snapshot
  - 9.2.4. Operating business segments
  - 9.2.5. Product portfolio
  - 9.2.6. Business performance
  - 9.2.7. Key strategic moves and developments
- 9.3. International Business Machines Corporation
  - 9.3.1. Company overview
  - 9.3.2. Key Executives
  - 9.3.3. Company snapshot
  - 9.3.4. Operating business segments
  - 9.3.5. Product portfolio
  - 9.3.6. Business performance
  - 9.3.7. Key strategic moves and developments
- 9.4. Cisco Systems, Inc.
  - 9.4.1. Company overview
  - 9.4.2. Key Executives
  - 9.4.3. Company snapshot
  - 9.4.4. Operating business segments
  - 9.4.5. Product portfolio
  - 9.4.6. Business performance
  - 9.4.7. Key strategic moves and developments
- 9.5. Avaya LLC
  - 9.5.1. Company overview
  - 9.5.2. Key Executives
  - 9.5.3. Company snapshot
  - 9.5.4. Operating business segments
  - 9.5.5. Product portfolio
  - 9.5.6. Key strategic moves and developments
- 9.6. Orange Business
  - 9.6.1. Company overview
  - 9.6.2. Key Executives
  - 9.6.3. Company snapshot

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)



- 9.6.4. Operating business segments
- 9.6.5. Product portfolio
- 9.7. ALE International, ALE USA Inc.
  - 9.7.1. Company overview
  - 9.7.2. Key Executives
  - 9.7.3. Company snapshot
  - 9.7.4. Operating business segments
  - 9.7.5. Product portfolio
  - 9.7.6. Key strategic moves and developments
- 9.8. Verizon
  - 9.8.1. Company overview
  - 9.8.2. Key Executives
  - 9.8.3. Company snapshot
  - 9.8.4. Operating business segments
  - 9.8.5. Product portfolio
  - 9.8.6. Business performance
  - 9.8.7. Key strategic moves and developments
- 9.9. DXC Technology Company
  - 9.9.1. Company overview
  - 9.9.2. Key Executives
  - 9.9.3. Company snapshot
  - 9.9.4. Operating business segments
  - 9.9.5. Product portfolio
  - 9.9.6. Business performance
  - 9.9.7. Key strategic moves and developments
- 9.10. NEC CORPORATION
  - 9.10.1. Company overview
  - 9.10.2. Key Executives
  - 9.10.3. Company snapshot
  - 9.10.4. Operating business segments
  - 9.10.5. Product portfolio
  - 9.10.6. Business performance
  - 9.10.7. Key strategic moves and developments

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)

**Enterprise Communication Infrastructure Market By Type (Public, Private, Hybrid),  
By Deployment Mode (On-premise, Cloud), By End User (IT and Telecom, BFSI,  
Manufacturing, Healthcare, Retail, Government, Others): Global Opportunity Analysis  
and Industry Forecast, 2023-2032**

Market Report | 2023-06-01 | 281 pages | Allied Market Research

To place an Order with Scotts International:

- ☐ - Print this form
- ☐ - Complete the relevant blank fields and sign
- ☐ - Send as a scanned email to support@scotts-international.com

**ORDER FORM:**

Select license	License	Price
	Cloud Access License	\$3110.40
	Business User License	\$5157.00
	Enterprise License	\$8640.00
		VAT
		Total

\*Please circle the relevant license option. For any questions please contact support@scotts-international.com or 0048 603 394 346.

☐\*\* VAT will be added at 23% for Polish based companies, individuals and EU based companies who are unable to provide a valid EU Vat Numbers.

Email*	<input type="text"/>	Phone*	<input type="text"/>
First Name*	<input type="text"/>	Last Name*	<input type="text"/>
Job title*	<input type="text"/>		
Company Name*	<input type="text"/>	EU Vat / Tax ID / NIP number*	<input type="text"/>
Address*	<input type="text"/>	City*	<input type="text"/>
Zip Code*	<input type="text"/>	Country*	<input type="text"/>

**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: support@scotts-international.com

www.scotts-international.com

Date

2025-06-25

Signature



**Scotts International. EU Vat number: PL 6772247784**

tel. 0048 603 394 346 e-mail: [support@scotts-international.com](mailto:support@scotts-international.com)

[www.scotts-international.com](http://www.scotts-international.com)