

Surface Computing - Market Share Analysis, Industry Trends & Statistics, Growth Forecasts 2019 - 2029

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Report description:

The Surface Computing Market size is estimated at USD 81.94 billion in 2024, and is expected to reach USD 370.58 billion by 2029, growing at a CAGR of 35.23% during the forecast period (2024-2029).

Key Highlights

- Surface computing is a new form of computing that allows users to work on a tabletop surface as a computer interface. Surface computing uses a specialized computer GUI as the traditional GUI is replaced by intuitive objects. Surface computing opens up a whole new category of products for users to interact with.
- Microsoft was the first company to unveil the concept of surface computing. The technology of Microsoft Surface allows non-digital objects to be used as input devices. Microsoft Surface, the first commercially available surface computer from Microsoft, is a revolutionary surface computing platform that responds to natural hand gestures and the placement of real-world objects on display. Using its large, 360-degree, horizontal user interface, Microsoft Surface creates a unique gathering place where multiple users can collaboratively and simultaneously interact with information and content. Furthermore, users can also interact with the machine by touching or dragging their fingertips and objects, such as paintbrushes, across the screen or by placing and moving placed objects.
- Furthermore, commercially available multitouch technology (e.g., Microsoft and SMART Technologies) enables exploration of surface computing in settings outside of the lab, such as offices, retail stores, hotels, schools, restaurants, and even hospitals, which is expected to drive the market growth during the forecast period. In addition, Microsoft Surface, with its unique set of features, enables companies to design innovative campaigns to attract and convert new customers as well as cross-sell products and services, drive customer loyalty, and achieve operating efficiencies.
- One of the positive aspects of the COVID-19 pandemic was the increased use of technology. The PC market has been among the few markets wherein the demand has increased significantly as people are mostly staying in due to various restrictions and the

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remote working model adopted by most corporate organizations. As the hybrid working model is expected to be sustained in the post-COVID-19 period, the PC and related industries are expected to witness a sustainable demand.

-Interface design complexity and Multi-directional media are significant market problems. The low availability of features and the high cost of surface computers are expected to limit their adoption rate. The surface computing market has encountered a significant barrier due to the intense competition in the industry, resulting in players adopting multi-user and surface computer technology.

Surface Computing Market Trends

The Retail Sector is Expected to Hold a Significant Market Share

- The retail segment possesses a huge potential for the growth of the Surface Computing Market. Surface computing not only makes transactions faster and easier but also provides a personalized computing environment to business owners. Surface computing also facilitates businesses in their green initiatives, allowing them to cut back on paper, ink, and other office supply wastes.

- Retailers connect their physical locations with digital experiences to better serve customers and build a more connected organization from the sales/shop floor to the C-suite. Offline merchants are embracing new business models, like contactless shopping and curbside pickup. It's an upheaval that brings new opportunities for retailers in an ever-competitive market, helping consumers find what they're looking for and anticipating demand.

- Similarly, according to the Retailers Association of India (RAI), the retail industry achieved 93% of pre-COVID-19 sales in February 2021; consumer durables and quick service restaurants (QSR) increased by 15% and 18%, respectively.

- Further, in May 2023, Metro, a China-based supermarket, introduced Telpo self-service kiosks. The K7 Telpo kiosks feature multiple payment methods, including EFT, QR code, and facial recognition. The thermal printer features an 80-millimeter paper width, 150-millimeters per second printing speed, and an automated cutter.

- Furthermore, the digitization of the retail sector has increased manifold. Surface computing technology can further support the transformation of the retail sector in multiple ways, including efficient inventory management, better user experience, enhanced profitability, and better advertising opportunities.

North America is Expected to Hold the Largest Market Share

- North America is a developed region, and people have more purchasing power and disposable income than those in growing areas. In North America, this market is driven by the United States, owing to the concentration of surface computing manufacturers.

- The North America surface computing market is developing rapidly due to the region's demand for technically advanced products. High consumer awareness and easy product availability increase the industry's growth opportunities. The existence of several significant surface computing technology manufacturers in the U.S. creates heightened product awareness and demand.

- According to Select USA, the U.S. media and entertainment industry is the largest in the world. At USD 717 billion, it represents a third of the global media and entertainment industry, and it includes motion pictures, television programs and commercials, streaming content, music and audio recordings, broadcast, radio, book publishing, video games, and ancillary services and products.

- Furthermore, the country's retail sector is among the largest, owing to the presence of retail giants such as Amazon and Walmart. According to the U.S. Census Bureau, total retail sales for the 12 months of 2021 were up by 19.3% from 2020, while total sales for October 2021 through December 2021 were up by 17.1% from the same period a year ago.

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- The growth of these sectors, along with the growing adoption of innovative technological solutions across various sectors, is expected to drive the development of the surface computing market in the region during the forecast period.

Surface Computing Industry Overview

The surface computing market is moderately competitive due to the presence of established players such as Microsoft, Dell, Apple Inc., and Samsung. However, competition among the players is expected to grow as the penetration of surface computers increases.

In April 2023, Zalando introduced a virtual fitting room pilot to millions of customers. This pilot brings the virtual fitting room to customers in all 25 Zalando markets for the first time. The company has already successfully run two pilots with selected clothing items from Zalando's and Puma private label Anna Field, where more than 30,000 customers have tried this innovative technology.

In August 2022, Hugo Boss ventured into a virtual reality dressing room, letting online shoppers try on apparel using personalized avatars. The exclusive German brand has partnered with virtual try-on (VTO) provider Reactive Reality for the ambition, initially available for UK, German, and France customers. Customers can check on thousands of products via personalized dummies created through Reactive Reality's PITCTOFIT platform.

Additional Benefits:

- The market estimate (ME) sheet in Excel format
- 3 months of analyst support

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