

Revenue Cycle Management Market by Product & Services (Eligibility Verification, Clinical Coding, CDI Solutions, Claims Processing, Denial Management, Outsourcing Services), Delivery (Cloud), End Users (Payers, Hospitals) - Global Forecast to 2028

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Report description:

The global revenue cycle management market is projected to reach USD 84.1 billion by 2028 from USD 49.6 billion in 2023, at a CAGR of 11.1% during the forecast period. The RCM market is heavily influenced by evolving regulatory scenarios and coding standards. There have been constant updates in the ICD 10 Coding System. CMS has introduced 34 new procedure codes into the International Classification of Diseases, which are effective from April 01, 2023. New updates in ICD 10 coding systems subsequently increase dependencies on the automated RCM process, which has positively impacted the RCM market growth. However, emerging countries experience a shortage of skilled employees for operating the newly developed RCM solutions, which might hamper the RCM market growth to a certain extent.

"The outsourcing services segment will grow at the highest rate during the forecast period."

The revenue cycle management market has been divided into solutions and outsourcing services based on products and services. The revenue cycle management market's highest share belonged to the outsourcing services category. This segment's large share and high growth can be attributed to the need for IT infrastructure and the shortage of skilled HCIT personnel.

"By delivery mode, the cloud-based segment accounted for the largest growth rate of revenue cycle management market in 2022."

The global revenue cycle management market is divided into on-premise and cloud-based segments based on delivery mode. The revenue cycle management market's cloud-based delivery mode segment accounted for a substantial growth rate. The high growth rate of cloud-based segment can be attributed to the growing availability of highly efficient cloud-based solutions offering easy data transfer within healthcare systems, facilitating clinical and financial workflows.

"By end-user, the healthcare providers segment will grow at the highest rate during the forecast period."

Healthcare payers and providers are the two segments of the global revenue cycle management market based on end users. The Revenue cycle management market's highest share belonged to the healthcare providers sector. The significant market share of this sector can be ascribed to the increased demand for automation in all areas, from patient registration to billing and claims processing, and to enhanced transparency that enhances the provider organization's overall financial health.

"The market in Middle East & Africa is projected to witness the highest growth rate during the forecast period (2021-2028)." In 2022, the Middle East & Africa market is anticipated to develop at the highest CAGR during the forecast period. Government attempts to encourage eHealth, ever-increasing medical tourism, increased awareness, and the growing need for high-quality healthcare are all responsible for the region's market's rapid rise.

A breakdown of the primary participants referred to for this report is provided below:

- -□By Company Type (Supply-side): Tier 1: 40%, Tier 2: 35%, and Tier 3: 25%
- By Designation: C-level: 25%, Director-level: 55%, and Others: 20%
- By Region: North America: 40%, Asia-Pacific: 25%, Europe: 20%, Latin America: 10%, and Middle East & Africa: 5% Key Players in the Revenue Cycle Management Market

R1 RCM (US), Oracle (US), Optum (US) are the leading players in the market. Other players include McKesson Corporation (US), Change Healthcare (US), 3M (US), Experian plc (Ireland), Conifer Health Solutions (US), Veradigm (US), GE Healthcare (US), Cognizant (US), athenahealth (US), SSI Group LLC (US), AdvantEdge Healthcare (US), and Huron Consulting Group (US) Research Coverage:

The report analyzes the revenue cycle management market and aims at estimating the market size and future growth potential of this market based on various segments such as product & services, delivery mode, end user, and region. The report also includes competitive analysis of the key players in this market, their company profiles, products offered, recent developments, and key market strategies.

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Reasons to Buy the Report

The report can help established firms as well as new entrants/smaller firms to gauge the pulse of the market, which, in turn, would help them garner a greater share. Firms purchasing the report could use one, or a combination of the below-mentioned five strategies.

This report provides insights into the following pointers:

- Analysis of key drivers (growing regulatory requirements & government initiatives to boost the adoption of RCM Solutions, increasing patient volume and subsequent growth in health insurance, loss of revenue due to billing errors and declining reimbursements, Growing need to manage unstructured healthcare data, rising demand for robust process improvements in healthcare), restraints (IT infrastructural constraints in underdeveloped and developing countries, high deployment costs), opportunities (increasing outsourcing services in developing countries, growing demand for AI & cloud-based deployment), and challenges (issues related to data security and confidentiality, reluctance to switch from conventional methods) influencing the growth of revenue cycle management market (RCM).
- Product Development/Innovation: Detailed insights on upcoming technologies, research and development activities, and product launches in the revenue cycle management market.
- Market Development: Comprehensive information about lucrative emerging markets. The report analyzes the markets for various types of revenue cycle management solutions across regions.
- Market Diversification: Exhaustive information about products, untapped regions, recent developments, and investments in the revenue cycle management market.
- Competitive Assessment: In-depth assessment of market shares, strategies, products, distribution networks, and manufacturing capabilities of the leading players in the revenue cycle management market.

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Table of Contents:

1 INTRODUCTION 39

- 1.1□STUDY OBJECTIVES□39
- 1.2 MARKET DEFINITION 39
- 1.3 MARKET SCOPE 40
- 1.3.1□INCLUSIONS AND EXCLUSIONS□40
- 1.3.2 MARKETS COVERED 140
- 1.3.3 REGIONS COVERED 41
- 1.3.4 YEARS CONSIDERED 41
- 1.4□CURRENCY CONSIDERED□41
- 1.5 ☐ STAKEHOLDERS ☐ 42
- 1.6∏LIMITATIONS∏42
- 1.7∏SUMMARY OF CHANGES∏42
- 1.8∏IMPACT OF RECESSION∏43
- 2 RESEARCH METHODOLOGY 44
- 2.1 ⊓RESEARCH DATA □ 44

FIGURE 1□RESEARCH DESIGN□44

- 2.1.1 SECONDARY DATA 45
- 2.1.1.1 Key data from secondary sources 45
- 2.1.2 PRIMARY DATA 46

FIGURE 2∏PRIMARY SOURCES∏46

- 2.1.2.1 Key data from primary sources 47
- 2.1.2.2 Insights from primary experts 48

FIGURE 3∏BREAKDOWN OF PRIMARY INTERVIEWS (SUPPLY SIDE): BY COMPANY TYPE, DESIGNATION, AND REGION∏48

2.2 MARKET SIZE ESTIMATION: REVENUE CYCLE MANAGEMENT MARKET 49

FIGURE 4∏MARKET SIZE ESTIMATION∏50

FIGURE 5□CAGR PROJECTIONS FROM ANALYSIS OF DRIVERS, RESTRAINTS, OPPORTUNITIES, AND CHALLENGES□51

FIGURE 6 CAGR PROJECTIONS: OVERALL REVENUE CYCLE MANAGEMENT MARKET 52

- 2.2.1 TOP-DOWN APPROACH 53
- 2.3 MARKET BREAKDOWN AND DATA TRIANGULATION 54

FIGURE 7 DATA TRIANGULATION METHODOLOGY 54

- 2.4∏MARKET RANKING ANALYSIS∏55
- 2.5⊓RESEARCH ASSUMPTIONS⊓55
- 2.6∏RISK ASSESSMENT∏56

TABLE 1 RISK ASSESSMENT: REVENUE CYCLE MANAGEMENT MARKET 56

- 2.7 RESEARCH LIMITATIONS 56
- 2.7.1 METHODOLOGY-RELATED LIMITATIONS 56
- 2.7.2 SCOPE-RELATED LIMITATIONS 56
- 2.8 IMPACT OF RECESSION ON REVENUE CYCLE MANAGEMENT MARKET 57

3□EXECUTIVE SUMMARY□58

FIGURE 8 REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2023 VS. 2028 (USD MILLION) 58

FIGURE 9 REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2023 VS. 2028 (USD MILLION) 59

FIGURE 10□REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2023 VS. 2028 (USD MILLION)□59

FIGURE 11 NORTH AMERICA ACCOUNTED FOR LARGEST MARKET SHARE IN 2022 60

4□PREMIUM INSIGHTS□61

 $4.1 \verb| DATTRACTIVE OPPORTUNITIES FOR PLAYERS IN REVENUE CYCLE MANAGEMENT MARKET \verb| | 61$

FIGURE 12 GROWING REGULATORY REQUIREMENTS AND GOVERNMENT INITIATIVES TO DRIVE MARKET 61

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4.2 REVENUE CYCLE MANAGEMENT MARKET: GEOGRAPHIC GROWTH OPPORTUNITIES 62

FIGURE 13[INDIA TO REGISTER HIGHEST GROWTH RATE DURING FORECAST PERIOD[]62

4.3 REGIONAL MIX: REVENUE CYCLE MANAGEMENT MARKET (2021-2028) ☐ 63

FIGURE 14 MIDDLE EAST & AFRICA TO REGISTER HIGHEST GROWTH RATE DURING FORECAST PERIOD 63

4.4∏REVENUE CYCLE MANAGEMENT MARKET: DEVELOPED VS. EMERGING ECONOMIES, 2023 VS. 2028 (USD MILLION)∏63

FIGURE 15 DEVELOPING MARKETS TO REGISTER HIGHER GROWTH DURING FORECAST PERIOD 63

5 MARKET OVERVIEW 64

5.1 INTRODUCTION 64

5.2 MARKET DYNAMICS 64

TABLE 2∏REVENUE CYCLE MANAGEMENT MARKET: DRIVERS, RESTRAINTS, OPPORTUNITIES, AND CHALLENGES∏64

- 5.2.1 □ DRIVERS □ 65
- 5.2.1.1 Growing regulatory requirements and government initiatives 65
- 5.2.1.2∏Increasing patient volume and subsequent growth in health insurance ☐66
- 5.2.1.3 Loss of revenue due to billing errors and declining reimbursements 66
- 5.2.1.4 Growing need to manage unstructured healthcare data 67
- 5.2.1.5 Rising demand for robust process improvements in healthcare sector 67
- 5.2.2 RESTRAINTS 68
- 5.2.2.1 High deployment costs 68
- 5.2.2.2 IT infrastructural constraints in emerging economies 68
- 5.2.3 □ OPPORTUNITIES □ 69
- 5.2.3.1∏Increasing outsourcing services in emerging economies∏69
- 5.2.3.2 Growing demand for AI and cloud-based deployment 170
- 5.2.4 CHALLENGES 71
- 5.2.4.1 ssues related to data security and confidentiality 171
- 5.2.4.2 Reluctance to switch from conventional methods 71

6□INDUSTRY TRENDS□72

- 6.1 GREATER FOCUS ON PATIENT FINANCIAL EXPERIENCE 72
- 6.2 USE OF ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING 72
- 6.3 PIVOTAL ROLE OF DATA ANALYSIS IN MANAGING HEALTHCARE REVENUE CYCLES 72
- 6.4∏INCREASING NUMBER OF PARTNERSHIPS AND COLLABORATIONS TO DRIVE INNOVATION∏73
- 6.4.1 TECHNOLOGY ANALYSIS 73
- 6.5 PORTER'S FIVE FORCES ANALYSIS 74

FIGURE 16⊓REVENUE CYCLE MANAGEMENT MARKET: PORTER'S FIVE FORCES ANALYSIS⊓75

TABLE 3 REVENUE CYCLE MANAGEMENT MARKET: PORTER'S FIVE FORCES ANALYSIS 75

- 6.5.1 □INTENSITY OF COMPETITIVE RIVALRY □ 76
- 6.5.2 BARGAINING POWER OF SUPPLIERS 76
- 6.5.3 BARGAINING POWER OF BUYERS 76
- 6.5.4 THREAT OF NEW ENTRANTS 76
- 6.5.5 THREAT OF SUBSTITUTES 76
- 6.6 ⊓REGULATORY LANDSCAPE П77
- 6.6.1 REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS 77

TABLE 4 NORTH AMERICA: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS 77

TABLE 5∏EUROPE: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS∏78

TABLE 6 | ASIA PACIFIC: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS | 79

TABLE 7∏REST OF THE WORLD: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS∏79

TABLE 8 | REVENUE CYCLE MANAGEMENT MARKET: REGULATORY STANDARDS | 80

6.7 VALUE CHAIN ANALYSIS 80

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FIGURE 17 VALUE CHAIN ANALYSIS (2022) 81

6.8 ECOSYSTEM/MARKET MAP 81

FIGURE 18 REVENUE CYCLE MANAGEMENT MARKET: ECOSYSTEM 181

6.9 PATENT ANALYSIS 82

FIGURE 19 NUMBER OF PATENTS PUBLISHED, JANUARY 2013 TO JUNE 2023 82

FIGURE 20 TOP REVENUE CYCLE MANAGEMENT PATENT OWNERS 82

TABLE 9 KEY PATENTS IN REVENUE CYCLE MANAGEMENT MARKET (2020-2023) 83

6.10 ADJACENT MARKET ANALYSIS 84

FIGURE 21 POPULATION HEALTH MANAGEMENT MARKET: MARKET OVERVIEW 84

FIGURE 22 | HEALTHCARE ANALYTICS MARKET: MARKET OVERVIEW | 85

6.11 CASE STUDY ANALYSIS 85

6.12 KEY STAKEHOLDERS AND BUYING CRITERIA 86

6.12.1 | KEY STAKEHOLDERS IN BUYING PROCESS | 86

FIGURE 23 INFLUENCE OF STAKEHOLDERS ON BUYING PROCESS 186

TABLE 10 | INFLUENCE OF STAKEHOLDERS ON BUYING PROCESS (%) | 87

6.12.2 BUYING CRITERIA 87

FIGURE 24 KEY BUYING CRITERIA FOR REVENUE CYCLE MANAGEMENT COMPONENTS 187

TABLE 11 | KEY BUYING CRITERIA FOR REVENUE CYCLE MANAGEMENT COMPONENTS | 87

6.13 KEY CONFERENCES AND EVENTS IN 2023-2024 88

TABLE 12 REVENUE CYCLE MANAGEMENT MARKET: DETAILED LIST OF CONFERENCES AND EVENTS 88

6.14 PRICING ANALYSIS 188

6.15 TRENDS/DISRUPTIONS IMPACTING BUYERS 89

FIGURE 25 REVENUE CYCLE MANAGEMENT MARKET: TRENDS/DISRUPTIONS IMPACTING BUYERS 89

7□REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE□90

7.1 INTRODUCTION 91

TABLE 13□REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION)□91

7.2□SOLUTIONS□91

TABLE 14 SOLUTIONS OFFERED BY KEY MARKET PLAYERS 92

TABLE 15[|SOLUTIONS: REVENUE CYCLE MANAGEMENT MARKET, BY TYPE, 2021-2028 (USD MILLION)[]92

7.2.1 □ PATIENT ACCESS SOLUTIONS □ 93

TABLE 16 PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 93

TABLE 17 PATIENT ACCESS SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) | 194

7.2.1.1 □ Eliqibility verification solutions □ 94

7.2.1.1.1 ☐ Eligibility verification solutions segment to account for largest share of patient access solutions market ☐ 94

TABLE 18 ELIGIBILITY VERIFICATION SOLUTIONS OFFERED BY KEY MARKET PLAYERS 95

TABLE 19∏ELIGIBILITY VERIFICATION SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION)∏96

7.2.1.2 Pre-certification & authorization solutions 96

7.2.1.2.1 Electronic pre-certification and authorization help reduce error risks 96

TABLE 20∏PRE-CERTIFICATION & AUTHORIZATION SOLUTIONS OFFERED BY KEY MARKET PLAYERS∏97

TABLE 21 PRE-CERTIFICATION & AUTHORIZATION SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 97

7.2.1.3 Other patient access solutions 98

TABLE 22 OTHER PATIENT ACCESS SOLUTIONS OFFERED BY KEY MARKET PLAYERS 98

TABLE 23 OTHER PATIENT ACCESS SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 99

7.2.2 MID-REVENUE CYCLE SOLUTIONS 99

TABLE 24∏MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏100

TABLE 25 MID-REVENUE CYCLE SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 100

7.2.2.1 Clinical coding solutions 101

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tel. 0048 603 394 346 e-mail: support@scotts-international.com

7.2.2.1.1 ☐ Increasing complexity of medical codes to drive market ☐ 101

TABLE 26 CLINICAL CODING SOLUTIONS OFFERED BY KEY MARKET PLAYERS 101

TABLE 27 CLINICAL CODING SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) □102

7.2.2.2 Clinical documentation improvement solutions 102

7.2.2.2.1 □ Automated feedback and guidance by CDI solutions help physicians improve accuracy of patient records □ 102

TABLE 28 CLINICAL DOCUMENTATION IMPROVEMENT SOLUTIONS OFFERED BY KEY MARKET PLAYERS \$\pi\$103

TABLE 29 CLINICAL DOCUMENTATION IMPROVEMENT SOLUTIONS MARKET, BY COUNTRY/ REGION, 2021-2028 (USD MILLION) 103

7.2.2.3 Other mid-revenue cycle solutions 104

TABLE 30 OTHER MID-REVENUE CYCLE SOLUTIONS OFFERED BY KEY MARKET PLAYERS 104

TABLE 31∏OTHER MID-REVENUE CYCLE SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION)∏104

7.2.3 BACK-END REVENUE CYCLE SOLUTIONS 105

TABLE 32∏BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏105

TABLE 33∏BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION)∏106

7.2.3.1 Claims processing solutions 106

7.2.3.1.1 Claims processing solutions help reduce false claims and manual effort 106

TABLE 34 CLAIMS PROCESSING SOLUTIONS OFFERED BY KEY MARKET PLAYERS 107

TABLE 35∏CLAIMS PROCESSING SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION)∏107

7.2.3.2 Denial management solutions 108

7.2.3.2.1 Denial management solutions help healthcare payers and providers with effective claims management 108

TABLE 36 DENIAL MANAGEMENT SOLUTIONS OFFERED BY KEY MARKET PLAYERS 108

TABLE 37 DENIAL MANAGEMENT SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 109

7.2.3.3 Other back-end revenue cycle solutions 109

TABLE 38 OTHER BACK-END REVENUE CYCLE SOLUTIONS OFFERED BY KEY MARKET PLAYERS 109

TABLE 39[OTHER BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION)[]110 7.3[OUTSOURCING SERVICES[]111

TABLE 40∏OUTSOURCING SERVICES: REVENUE CYCLE MANAGEMENT MARKET, BY TYPE, 2021-2028 (USD MILLION)∏111

TABLE 41 OUTSOURCING SERVICES: REVENUE CYCLE MANAGEMENT MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 112 7.3.1 PATIENT ACCESS OUTSOURCING SERVICES 112

7.3.1.1 Patient access outsourcing services segment to account for largest share of outsourcing services market 112

TABLE 42∏PATIENT ACCESS OUTSOURCING SERVICES OFFERED BY KEY MARKET PLAYERS∏113

TABLE 43 PATIENT ACCESS OUTSOURCING SERVICES MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 114

7.3.2 MID-REVENUE CYCLE OUTSOURCING SERVICES 114

 $7.3.2.1 \\ \square Increasing \ losses \ due \ to \ billing \ errors, \ scarcity \ of \ IT \ professionals, \ and \ infrastructure \ limitations \ to \ drive \ market \\ \square 114$

TABLE 44 MID-REVENUE CYCLE OUTSOURCING SERVICES OFFERED BY KEY MARKET PLAYERS 115

TABLE 45 MID-REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 115

7.3.3 BACK-END REVENUE CYCLE OUTSOURCING SERVICES 116

7.3.3.1□Shortage of skilled HCIT professionals to drive market□116

TABLE 46∏BACK-END REVENUE CYCLE OUTSOURCING SERVICES OFFERED BY KEY MARKET PLAYERS∏116

TABLE 47 BACK-END REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 117

8 ⊓REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE ☐ 118

8.1□INTRODUCTION□119

TABLE 48 REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 119

8.2∏ON-PREMISES SOLUTIONS∏119

 $8.2.1 \verb||| ABILITY TO REUSE EXISTING SERVERS AND STORAGE HARDWARE TO DRIVE DEMAND FOR ON-PREMISES SOLUTIONS \verb||| 119$

TABLE 49[ON-PREMISES SOLUTIONS: REVENUE CYCLE MANAGEMENT MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION)[120]

8.3 CLOUD-BASED SOLUTIONS 120

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8.3.1 DEMAND FOR AFFORDABLE CLOUD-BASED REVENUE CYCLE MANAGEMENT SOLUTIONS FROM SMALL AND MEDIUM-SIZED HEALTHCARE FACILITIES TO DRIVE MARKET 120

TABLE 50 CLOUD-BASED SOLUTIONS: REVENUE CYCLE MANAGEMENT MARKET, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 121

9□REVENUE CYCLE MANAGEMENT MARKET, BY END USER□122

9.1 INTRODUCTION 123

TABLE 51 ⊓REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION) □ 123

9.2∏HEALTHCARE PROVIDERS∏123

TABLE 52 REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION) 124 TABLE 53 REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 124

9.2.1 | INPATIENT FACILITIES | 125

TABLE 54 TEVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 125 TABLE 55 REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 126

9.2.1.1 \sqcap Hospitals \sqcap 126

9.2.1.1.1□Growing need to improve profitability in healthcare operations to drive adoption of RCM tools in hospitals□126 TABLE 56□REVENUE CYCLE MANAGEMENT MARKET FOR HOSPITALS, BY COUNTRY/REGION, 2021-2028 (USD MILLION)□127 9.2.1.2□Other inpatient facilities□127

TABLE 57□REVENUE CYCLE MANAGEMENT MARKET FOR OTHER INPATIENT FACILITIES, BY COUNTRY/REGION, 2021-2028 (USD MILLION)□128

9.2.2 OUTPATIENT FACILITIES 128

TABLE 58 REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 129 TABLE 59 REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 129

9.2.2.1 Physician practices 130

9.2.2.1.1 High demand for integration of EHR with practice management systems among physician practices 130 TABLE 60 REVENUE CYCLE MANAGEMENT MARKET FOR PHYSICIAN PRACTICES, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 130

 $9.2.2.2 \verb|| Ambulatory surgical centers (ASCs) \verb||| 131$

9.2.2.2.1 Eroding patient volumes at hospitals due to high infection rate of COVID-19 to drive demand for ASCs 131
TABLE 61 REVENUE CYCLE MANAGEMENT MARKET FOR AMBULATORY SURGICAL CENTERS, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 131

9.2.2.3 Hospital outpatient facilities 132

9.2.2.3.1 □ Need to maintain documentation for high volume of patients in hospital OPDs to drive demand for RCM solutions □ 132 TABLE 62 □ REVENUE CYCLE MANAGEMENT MARKET FOR HOSPITAL OUTPATIENT FACILITIES, BY COUNTRY/REGION, 2021-2028 (USD MILLION) □ 132

9.2.2.4 Diagnostic & imaging centers 133

9.2.2.4.1 Growing preference of patients for shorter waiting times & technologically advanced specialty clinics to drive demand for diagnostic & imaging centers 133

TABLE 63 REVENUE CYCLE MANAGEMENT MARKET FOR DIAGNOSTIC & IMAGING CENTERS, BY COUNTRY/REGION, 2021-2028 (USD MILLION) 133

9.2.2.5 Other outpatient facilities 134

TABLE 64□REVENUE CYCLE MANAGEMENT MARKET FOR OTHER OUTPATIENT FACILITIES, BY COUNTRY/REGION, 2021-2028 (USD MILLION)□134

9.3 ☐ HEALTHCARE PAYERS ☐ 135

9.3.1□INCREASING PRODUCTIVITY AND PROFITABILITY OF CODING OPERATIONS TO DRIVE ADOPTION OF RCM SOLUTIONS BY

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HEALTHCARE PAYERS□135

TABLE 65□REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PAYERS, BY COUNTRY/REGION, 2021-2028 (USD MILLION)□135

10 REVENUE CYCLE MANAGEMENT MARKET, BY REGION 136

10.1□INTRODUCTION□137

TABLE 66⊓REVENUE CYCLE MANAGEMENT MARKET, BY REGION, 2021-2028 (USD MILLION)∏137

10.2 NORTH AMERICA 137

FIGURE 26 NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET SNAPSHOT 138

TABLE 67 NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET, BY COUNTRY, 2021-2028 (USD MILLION) 139

TABLE 68 NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) 139

TABLE 69∏NORTH AMERICA: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏140

TABLE 70 NORTH AMERICA: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 140

TABLE 71 NORTH AMERICA: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 141

TABLE 72 NORTH AMERICA: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 141

TABLE 73 NORTH AMERICA: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 142

TABLE 74 NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 142

TABLE 75∏NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)∏143

TABLE 76□NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION)□143

TABLE 77 NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 143

TABLE 78 NORTH AMERICA: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 144

10.2.1∏US∏144

10.2.1.1 Growing focus of healthcare providers on improving care quality and reducing medical errors & healthcare expenses to drive market 144

TABLE 79 US: KEY MACRO INDICATORS 145

TABLE 80∏US: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION)∏145

TABLE 81 US: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 146

TABLE 82∏US: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏146

TABLE 83 US: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 147

TABLE 84∏US: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏147

TABLE 85 TUS: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE. 2021-2028 (USD MILLION) T148

TABLE 86 US: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 148

TABLE 87∏US: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)∏149

TABLE 88[]US: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION)[]149

TABLE 89 US: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 149

TABLE 90□US: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)□150 10.2.2□CANADA□150

10.2.2.1 Need for healthcare cost containment and financial management of healthcare organizations to support market growth 150

TABLE 91 CANADA: KEY MACRO INDICATORS 151

TABLE 92 CANADA: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) 151

TABLE 93∏CANADA: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏151

TABLE 94∏CANADA: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏152

TABLE 95[]CANADA: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)[]152

TABLE 96 CANADA: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 153

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TABLE 97 CANADA: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 153

TABLE 98[CANADA: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION)[154]

TABLE 99∏CANADA: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)∏154

TABLE 100∏CANADA: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD

MILLION)∏154

TABLE 101 CANADA: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 155

TABLE 102 CANADA: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD

MILLION)□155

10.3 EUROPE 155

TABLE 103 TEUROPE: REVENUE CYCLE MANAGEMENT MARKET, BY COUNTRY, 2021-2028 (USD MILLION) T156

TABLE 104 \square EUROPE: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) \square 157

TABLE 105 EUROPE: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 157

TABLE 106 | EUROPE: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) | 158

TABLE 107∏EUROPE: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏158

TABLE 108 EUROPE: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 159

TABLE 109 \square EUROPE: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) \square 159

TABLE 110 \square EUROPE: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) \square 160

TABLE 111 \square EUROPE: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION) \square 160

TABLE $112\square$ EUROPE: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD

MILLION)□160

TABLE 113 EUROPE: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 161
TABLE 114 EUROPE: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 161
10.3.1 GERMANY 161

10.3.1.1 ☐ Increasing patient volume to boost adoption of RCM solutions ☐ 161

TABLE 115 GERMANY: KEY MACRO INDICATORS 162

TABLE 116 GERMANY: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) 162

TABLE 117 GERMANY: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 163

TABLE 118 GERMANY: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 163

TABLE 119 GERMANY: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 164

TABLE 120∏GERMANY: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏164

TABLE 121∏GERMANY: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION)∏165

TABLE 122∏GERMANY: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION)∏165

TABLE 123□GERMANY: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)□165

TABLE 124 GERMANY: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD

MILLION)∏166

TABLE 125∏GERMANY: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)∏166

TABLE 126 GERMANY: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD

MILLION) □167

10.3.2 FRANCE 167

10.3.2.1 Government investments to increase demand for effective RCM solutions 167

TABLE 127 FRANCE: KEY MACRO INDICATORS 168

TABLE 128□FRANCE: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION)□168

TABLE 129□FRANCE: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)□168

TABLE 130 FRANCE: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 169

TABLE 131∏FRANCE: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏169

TABLE 132 FRANCE: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 170

TABLE 133 FRANCE: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 170

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TABLE 134 FRANCE: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 171

TABLE 135 FRANCE: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION) 171

TABLE 136∏FRANCE: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD

MILLION)∏171

TABLE 137 FRANCE: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 172 TABLE 138 FRANCE: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 172

10.3.3 UK 172

10.3.3.1 Growing patient pool to boost demand for RCM solutions & services 172

TABLE 139 UK: KEY MACRO INDICATORS 173

TABLE 140 \square UK: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) \square 173

TABLE 141∏UK: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏174

TABLE 142 UK: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 174

TABLE 143 TUK: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) T175

TABLE 144∏UK: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏175

TABLE 145 UK: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 176

TABLE 146 UK: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 176

TABLE 147∏UK: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)∏176

TABLE 148 \square UK: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION) \square 177

TABLE 149 UK: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 177

TABLE 150 \square UK: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) \square 178

10.3.4 | ITALY | 178

10.3.4.1 \square Initiatives toward digitalizing patient records to drive market \square 178

TABLE 151 | ITALY: KEY MACRO INDICATORS | 179

TABLE 152∏ITALY: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION)∏179

TABLE 153 TALY: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 179

TABLE 154 TALY: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 180

TABLE 155 ITALY: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 180

TABLE 156 TITALY: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 181

TABLE 157 TABLE

TABLE 158∏ITALY: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)∏181

TABLE 159 TALY: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION) 182

TABLE 160∏ITALY: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)∏182

TABLE 161⊓ITALY: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)□183

10.3.5 SPAIN 183

10.3.5.1 ☐IT infrastructural improvements to boost market ☐183

TABLE 162 SPAIN: KEY MACRO INDICATORS 184

TABLE 163 SPAIN: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) 184

TABLE 164∏SPAIN: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏184

TABLE 165 SPAIN: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 185

TABLE 166 SPAIN: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 185

TABLE 167∏SPAIN: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏186

TABLE 168 SPAIN: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 186

TABLE 169∏SPAIN: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION)∏187

TABLE 170 SPAIN: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION) 187

TABLE 171∏SPAIN: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION)∏187

TABLE 172□SPAIN: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)□188

TABLE 173 SPAIN: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 188

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```
10.3.6 REST OF EUROPE 188
```

TABLE 174 REST OF EUROPE: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) 189

TABLE 175 TREST OF EUROPE: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 189

TABLE 176 | REST OF EUROPE: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) | 190

TABLE 177 (TREST OF EUROPE: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) (190

TABLE 178 ⊓REST OF EUROPE: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) □191

TABLE 179 TREST OF EUROPE: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 191

TABLE 180 REST OF EUROPE: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 192

TABLE 181☐REST OF EUROPE: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)☐192

TABLE 182 REST OF EUROPE: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION) 192

TABLE 183 REST OF EUROPE: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 193

TABLE 184 REST OF EUROPE: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION) 193

10.4∏ASIA PACIFIC∏193

FIGURE 27 ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET SNAPSHOT 194

TABLE 185 ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET, BY COUNTRY, 2021-2028 (USD MILLION) 195

TABLE 186 ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) 195

TABLE 187∏ASIA PACIFIC: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏196

TABLE 188 ASIA PACIFIC: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 196

TABLE 189

ASIA PACIFIC: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)

197

TABLE 190∏ASIA PACIFIC: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏197

TABLE 191

ASIA PACIFIC: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION)

198

TABLE 192∏ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION)∏198

TABLE 193 ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION) 198

TABLE 194

ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION)

199

TABLE 195□ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)□199

TABLE 196

ASIA PACIFIC: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)

OUTPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)

10.4.1⊓IAPAN⊓200

10.4.1.1 Government mandates to boost adoption of RCM solutions 200

TABLE 197 JAPAN: KEY MACRO INDICATORS 201

TABLE 198∏JAPAN: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION)∏201

TABLE 199 DAPAN: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 201

TABLE 200∏APAN: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏202

TABLE 201∏JAPAN: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION)∏202

TABLE 202 JAPAN: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 203

TABLE 203∏JAPAN: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION)∏203

TABLE 204 \square JAPAN: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) \square 204

TABLE 205 | APAN: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION) | 204

TABLE 206 | JAPAN: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION) | 204

TABLE 207∏APAN: REVENUE CYCLE MANAGEMENT MARKET FOR INPATIENT FACILITIES, BY TYPE, 2021-2028 (USD MILLION)∏205

TABLE 208 JAPAN: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE 2021-2028 (USD MILLION) 205

10.4.2 CHINA 205

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10.4.2.1 Digitalization and improving infrastructure to support market growth 205

TABLE 209 CHINA: KEY MACRO INDICATORS 206

TABLE 210 CHINA: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) 206 TABLE 211 CHINA: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 207

TABLE 212 CHINA: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 207
TABLE 213 CHINA: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 208

TABLE 214 CHINA: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 208

TABLE 215 CHINA: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 209

TABLE 216 CHINA: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 209

TABLE 217 CHINA: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION) 210

TABLE 218 \square CHINA: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION) \square 210

 $TABLE\ 219 \verb||| CHINA: REVENUE\ CYCLE\ MANAGEMENT\ MARKET\ FOR\ INPATIENT\ FACILITIES,\ BY\ TYPE,\ 2021-2028\ (USD\ MILLION) \verb|||| 210$

TABLE 220 \square CHINA: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE 2021-2028 (USD MILLION) \square 211

10.4.3∏INDIA∏211

10.4.3.1 Growing patient pool to support market growth 211

TABLE 221 | INDIA: KEY MACRO INDICATORS | 212

TABLE 222 \square INDIA: REVENUE CYCLE MANAGEMENT MARKET, BY PRODUCT & SERVICE, 2021-2028 (USD MILLION) \square 212

TABLE 223 INDIA: REVENUE CYCLE MANAGEMENT SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 212

TABLE 224 \square INDIA: PATIENT ACCESS SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) \square 213

TABLE 225 INDIA: MID-REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 213

TABLE 226 INDIA: BACK-END REVENUE CYCLE SOLUTIONS MARKET, BY TYPE, 2021-2028 (USD MILLION) 214

TABLE 227 INDIA: REVENUE CYCLE OUTSOURCING SERVICES MARKET, BY TYPE, 2021-2028 (USD MILLION) 214 TABLE 228 INDIA: REVENUE CYCLE MANAGEMENT MARKET, BY DELIVERY MODE, 2021-2028 (USD MILLION) 215

TABLE 229∏INDIA: REVENUE CYCLE MANAGEMENT MARKET, BY END USER, 2021-2028 (USD MILLION)∏215

TABLE 230 INDIA: REVENUE CYCLE MANAGEMENT MARKET FOR HEALTHCARE PROVIDERS, BY TYPE, 2021-2028 (USD MILLION) 216

 $TABLE\ 231 \\ \square INDIA:\ REVENUE\ CYCLE\ MANAGEMENT\ MARKET\ FOR\ INPATIENT\ FACILITIES,\ BY\ TYPE,\ 2021-2028\ (USD\ MILLION) \\ \square 216$

TABLE 232 INDIA: REVENUE CYCLE MANAGEMENT MARKET FOR OUTPATIENT FACILITIES, BY TYPE 2021-2028 (USD MILLION) 217



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